

2007 Library System Services Summary

Library System	Parkland Regional Library System	Yellowhead Regional Library System	Marigold Library System	Peace Library System	Shortgrass Library System	Northern Lights Library System	Chinook Arch Regional Library System	TOTAL	AVERAGE
Population Served	188,036	231,260	120,490	135,890	91,090	145,761	167,611	1,080,138	
System Membership									
Member Municipalities	63	48	41	34	11	51	39	287	41
Municipal Library Boards	46	32	29	25	10	34	29	205	29
Municipal Libraries	46	45	29	37	11	40	29	237	34
Member School Libraries	0	62	0	0	0	0	0	62	9
Member School Authorities	0	5	0	0	0	0	0	5	1
School Libraries under contract	84	0	0	48	37	2	0	171	24
Non-Members									
Municipalities	10	18	4	10	1	27	2	72	10
Library Boards	1	0	3	4	1	12	0	21	3
Municipal Libraries	1	0	3	8	2	12	0	26	4
Service Points									
Municipalities served directly	4	0	11	7	2	17	8	49	7
System service points	4	0	6	7	1	2	1	21	3
Book Deposits	0	0	15	0	2	0	0	17	2
Funding per capita:									
Municipal appropriation	\$5.65	\$4.05	\$4.70	\$3.50	\$4.03	\$3.51	\$4.36		\$4.26
Municipalities without a local board	\$5.65	\$4.05	\$7.04	\$6.25	\$8.06	\$7.02	\$6.36		\$6.35
Transfer per capita	\$0.00	\$0.00	\$4.61	\$2.75	\$4.03	n/d	\$3.57		\$2.49
Personnel (FTE)									
Professional Librarians	5.60	9.64	5.06	3.21	2.54	3.67	2.95	32.66	3.29
Other Professionals	2.01	0.00	1.00	1.87	0.83	1.17	4.19	11.07	1.58
Library Technicians	5.28	1.07	1.25	1.07	4.69	1.25	4.79	19.40	2.77
Other Technical	1.00	3.21	0.77	1.01	1.04	2.00	0.26	9.29	1.33
Administrative/clerical	10.93	2.14	2.91	9.19	1.04	0.27	7.38	33.85	4.99
Other paid positions	1.64	5.63	7.40	1.52	5.14	4.75	3.32	29.40	4.20
Temporary/Contract	5.02	1.07	0.60	2.35	5.14	0.61	2.48	17.27	2.47
Total Staff	31.47	22.76	18.99	20.22	20.41	13.72	25.37	152.94	20.63

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Collections and Resources									
Print	25,519	27,597	10,264	21,376	1,446	12,956	7,669	106,827	15,261
Non-print	607	758		529	2,127	36	9,677	13,734	2,289
Electronic subscriptions									
through APLEN/TAL	33	22	34	32	27	3	25	176	25
directly by system	12	1	9	3	11	0	4	40	6
Magazine/Index Subscriptions	10	12	13	7	15	10	18	85	12
Newspaper Subscriptions	0	0	9	11	4	12	11	47	7
Total collections	26,181	28,390	10,329	21,958	3,630	13,017	17,404	120,909	17,273
Loan Transactions									
Print Materials	2,312	n/a	3,641	123	0	2081	44	8,201	1,367
Non-print Materials	43	n/a	303	9	146	215	151	867	145
Magazines, Newspapers	0	n/a	1,261	0	0	95	n/a	1,356	271
Total Circulation	2,355	n/a	5,205	132	146	2,391	195	10,424	1,737
RESOURCE SHARING/REFERENCE									
Items borrowed									
within system	0	4,062	3,017	66	0	728	6,387	14,260	2,037
within Alberta excluding system	0	3,609	1,253	0	0	684	66	5,612	802
inter-provincial	0	253	0	0	0	1	4	258	37
outside Canada	0	15	0	0	0	0	1	16	2
Items lent									
within system	3,270	86,077	4,648	7,850	0	4,540	2,061	108,446	15,492
within Alberta excluding system	41	8,342	965	33	0	5,471	136	14,988	2,141
inter-provincial	1	0	55	0	0	50	6	112	16
outside Canada	0	0	0	0	0	0	0	0	0
Reference transactions for the year	177	455	340	31	16	42,000	13,272	56,291	8,042
Non-resident fee									
Adult	\$60.00	n/a	\$70.00	n/a	\$60.00	n/d	n/a		
Juvenile	\$60.00	n/a	n/a	n/a	n/a	n/d	n/a		
Senior	\$60.00	n/a	n/a	n/a	n/a	n/d	n/a		
Family	\$60.00	n/a	\$70.00	n/a	\$80.00	n/d	n/a		
Other	n/a	n/a	n/a	n/a	n/a	n/d	n/a		

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Cardholders	n/a	n/a	0	n/a	145	n/d	n/a	145	
Library Programs									
Programs in member libraries	n/a	n/a	0	66	17	39	46	168	34
Attendance	n/a	n/a	0	n/a	0	n/d	794	794	265
Consulting Services									
Libraries visited	50	50	35	35	13	40	34	257	37
Consulting visits	263	88	196	184	44	65	256	1,096	157
Librarians' meetings	2	3	1	13	6	3	5	33	5
Print/online newsletter - issues	16	0	32	4	4	12	19	87	12
Electronic Performance									
Electronic reference per year	177	455	311	31	6	n/d	10157	11,137	1856
Reference transactions per year	0	0	29	0	10	n/d	3115	3,154	526
TOTAL Reference transactions	177	455	340	31	16	0	13272	14291	2,042
Percent: electronic/total	100%	100%	91%	100%	38%	n/d	77%	78%	83%
Virtual visits									
to website	n/a	27,720	n/a	n/a	343,570	13,473	114,288	499,051	124,763
to catalogue	27,169	4,100,856	see YRL	see YRL	507,687	see YRL	34,312	4,670,024	1,167,506
TOTAL	27,169	4,128,576	0	0	851,257	13,473	148,600	5,169,075	738,439
MEMBER LIBRARY SATISFACTION									
System staff	5.00	4.42	n/d	n/d	4.71	n/d	n/d		4.71
Acquisitions and cataloguing support	4.85	4.26	n/d	n/d	4.86	n/d	n/d		4.66
Turnaround time for orders	3.95	3.89	n/d	n/d	4.15	n/d	n/d		4.00
Delivery services	4.85	4.63	n/d	n/d	4.71	n/d	n/d		4.73
Training and continuing education opportunities	5.00	4.26	n/d	n/d	4.29	n/d	n/d		4.52
Technical support/network support	5.00	4.37	n/d	n/d	4.29	n/d	n/d		4.55
Consulting support	5.00	4.42	n/d	n/d	4.43	n/d	n/d		4.62
Awareness of system structure and services	4.85	4.28	n/d	n/d	4.15	n/d	n/d		4.43
Member Council Satisfaction									
Satisfaction with system service	5.00	4.83	n/d	n/d	4.33	n/d	n/d		4.72
Communications - system board & municipality	5.00	4.17	n/d	n/d	4.67	n/d	n/d		4.61
Satisfaction with system plan of service	5.00	4.5	n/d	n/d	4.33	n/d	n/d		4.61