

2005 Output Measures - Section One

Library Boards	2005 Population	Sites	Library System	School Housed	Hours Open per Year	FTE Staff	Population per FTE Staff	FTE Volunteers	Bookstock (Volumes)	Bookstock per Capita	Subscriptions
Calgary	956,078	17			51,614	488.00	1,959	14.33	1,817,352	1.90	4,415
Edmonton	712,391	16			45,264	387.71	1,837	4.01	1,584,083	2.22	2,900
Strathcona County	80,232	2			3,965	45.30	1,771	1.69	132,017	1.65	330
Red Deer	79,082	2			6,604	37.10	2,132	4.81	211,448	2.67	377
Lethbridge	77,202	2	CARLS		5,200	50.43	1,531	4.71	246,949	3.20	485
RM of Wood Buffalo	73,176	1			2,896	20.50	3,570	0.84	89,055	1.22	117
St. Albert	56,310	1			3,041	28.83	1,953	1.75	151,844	2.70	325
Medicine Hat	56,048	1	SLS		3,175	23.84	2,351	1.14	182,343	3.25	233
Grande Prairie	44,631	1	PLS		3,150	18.13	2,462	2.30	99,186	2.22	156
Parkland County	29,679	4	YRL	3	5,558	3.14	9,452	0.35	33,373	1.12	36
Airdrie	27,069	1			2,446	7.76	3,488	0.21	40,795	1.51	82
Spruce Grove	18,405	1	YRL		2,828	11.83	1,556	0.91	47,638	2.59	106
Camrose	15,850	1	PRL		3,010	12.41	1,277	0.43	47,289	2.98	174
Grande Prairie County No. 1	15,638	3	PLS	1	2,550	1.54	10,155	0.46	30,739	1.97	36
Leduc	15,630	1	YRL		3,068	11.34	1,378	0.29	43,262	2.77	100
Lloydminster*	15,487	1			2,950	11.40	1,359	0.11	78,961	5.10	203
Fort Saskatchewan	14,685	1			3,118	7.21	2,037	0.16	50,707	3.45	81
Cochrane	12,688	1			2,050	7.15	1,775	0.98	36,320	2.86	96
Leduc County	12,526	0	YRL		n/a	n/a	n/a	n/a	n/a	n/a	n/a
Westlock+	11,679	4	YRL	2	1,969	5.18	2,255	0.98	46,327	3.97	95
Okotoks	11,664	1	MLS		3,068	10.33	1,129	1.53	36,835	3.16	70
Brooks	11,604	1	SLS		2,700	6.04	1,921	0.64	47,014	4.05	122
Cold Lake	11,595	3	NLLS		6,678	8.27	1,402	1.92	67,050	5.78	132
Canmore	11,442	1	MLS		2,700	7.16	1,598	1.34	46,567	4.07	117
Wetaskiwin	11,154	1	YRL		2,700	6.83	1,633	0.95	37,632	3.37	74
Lacombe	10,850	1	PRL		2,450	6.89	1,575	0.98	27,624	2.55	76
Wetaskiwin County No. 10	10,695	3	YRL	2	3,091	0.51	10,695	2.17	47,627	4.45	6
Stettler+	10,583	1	PRL		1,974	4.10	2,581	0.57	29,938	2.83	52
Stony Plain	10,544	1	YRL		2,650	7.06	1,493	0.77	36,599	3.47	85
Barrhead+	9,981	2	YRL	2	2,410	7.07	1,412	1.20	80,545	8.07	123
Lethbridge County	9,930	0			n/a	n/a	n/a	n/a	n/a	n/a	n/a

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Yellowhead County	9,881	3	YRL	2	4,860	3.66	2,700	1.63	36,418	3.69	57
Mackenzie M.D. No. 23	9,687	3		1	4,403	4.27	2,269	0.63	44,591	4.60	49
Strathmore	9,653	1	MLS		2,050	2.94	3,283	1.53	24,970	2.59	51
High River	9,522	1	MLS		2,500	4.76	2,000	1.13	39,238	4.12	105
Slave Lake+	9,440	3	PLS		3,550	3.97	2,378	0.75	32,153	3.41	52
Hinton	9,405	1	YRL		2,686	8.14	1,155	0.27	28,208	3.00	68
Lac Ste Anne County	8,948	2	YRL		686	0.33	8,948	1.31	16,694	1.87	4
Whitecourt	8,747	1	YRL		2,718	3.46	2,528	0.14	30,960	3.54	59
Sylvan Lake	8,504	1	PRL		2,800	4.50	1,890	0.46	31,777	3.74	73
Bonnyville M.D. No. 87	8,399	0	NLLS		n/a	n/a	n/a	n/a	n/a	n/a	n/a
Edson	8,365	1	YRL		2,718	6.06	1,380	0.31	26,955	3.22	38
Beaumont	8,361	1	YRL		2,850	4.91	1,703	1.35	27,646	3.31	28
Banff	8,352	1	MLS		2,918	6.51	1,283	0.48	35,352	4.23	136
Lac La Biche+	8,077	2	NLLS	1	4,360	5.52	1,463	1.81	38,281	4.74	82
Chestermere	7,804	0			n/a	0.00	n/a	n/a	n/a	n/a	n/a
Drumheller	7,785	1	MLS		2,250	6.01	1,295	1.12	35,476	4.56	115
Taber	7,671	1	CARLS		1,750	3.96	1,937	1.20	31,849	4.15	36
Athabasca County No. 12	7,521	3	NLLS	3	4,585	1.66	4,531	2.00	37,319	4.96	59
Innisfail	7,208	1	PRL		1,875	3.86	1,867	0.65	22,000	3.05	55
Newell County No. 4	7,137	3	SLS	2	2,437	0.71	7,137	1.83	33,366	4.68	51
Brazeau County	6,895	0	YRL		n/a	n/a	n/a	n/a	n/a	n/a	n/a
Pincher Creek+	6,863	1	CARLS		1,825	2.91	2,358	0.92	20,763	3.03	32
Olds	6,703	1	PRL		2,425	4.58	1,464	0.68	30,817	4.60	84
Rocky Mountain House	6,584	1	PRL		2,168	4.72	1,395	1.13	30,890	4.69	54
Morinville	6,540	1	NLLS		2,050	3.34	1,958	0.74	34,560	5.28	54
Ponoka	6,330	1	PRL		2,075	3.39	1,867	0.12	22,966	3.63	50
Crowsnest Pass	6,262	2	CARLS		3,500	2.32	2,699	1.46	47,867	7.64	41
Peace River	6,240	1	PLS		2,093	3.59	1,738	0.34	29,515	4.73	21
Drayton Valley	6,210	1	YRL		2,518	5.44	1,142	0.29	24,929	4.01	67
St. Paul County No. 19	6,145	4	NLLS	3	6,209	4.38	1,403	0.21	40,862	6.65	22
Coaldale	6,104	1	CARLS		2,200	3.58	1,705	0.15	28,657	4.69	55

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Devon	6,095	1	YRL	1	2,145	2.24	2,721	0.18	22,855	3.75	60
Taber M.D.	6,012	3		1	3,141	2.26	2,660	0.48	22,122	3.68	47
Bonnyville	5,896	1	NLLS		1,918	3.11	1,896	0.03	26,424	4.48	101
Vegreville	5,376	1	NLLS		2,486	7.66	702	1.94	33,491	6.23	66
Wainwright	5,365	1	NLLS		2,368	3.85	1,394	0.52	28,431	5.30	51
St. Paul	5,144	1	NLLS		2,176	3.04	1,692	0.82	26,435	5.14	47
Fairview	4,956	1	PLS		2,243	4.14	1,197	0.27	37,081	7.48	57
Jasper	4,511	1	YRL		2,500	2.77	1,629	0.48	17,481	3.88	60
Vermilion	4,435	1	NLLS		2,050	3.32	1,336	0.58	19,183	4.33	99
Blackfalds	4,373	1	PRL		1,914	2.30	1,901	1.17	14,151	3.24	26
Redcliff	4,372	1	SLS		2,700	3.25	1,345	0.17	19,184	4.39	71
Big Lakes MD	4,181	0			n/a	n/a	n/a	n/a	n/a	n/a	n/a
Didsbury	3,932	1	PRL		2,050	3.20	1,229	0.75	20,879	5.31	76
High Level	3,849	1	PLS		2,550	3.00	1,283	0.48	19,209	4.99	44
Grande Cache	3,828	1	YRL	1	1,406	2.02	1,895	0.00	21,905	5.72	23
Woodlands County	3,818	2	YRL	2	2,476	1.62	2,357	0.08	22,500	5.89	122
Warner County No. 5	3,798	1	CARLS		1,000	0.57	3,798	0.15	8,800	2.32	10
Vulcan County	3,778	0	CARLS		n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sheep River+	3,652	1	MLS		2,150	1.55	2,356	0.31	18,500	5.07	42
Claresholm	3,622	1	CARLS		2,052	3.11	1,165	1.61	30,966	8.55	80
Opportunity M.D.	3,570	1	PLS		1,200	1.03	3,466	1.13	6,654	1.86	12
Three Hills	3,554	1	MLS		1,950	2.51	1,416	0.57	21,325	6.00	56
Cardston	3,475	1	CARLS		2,250	4.96	701	1.01	28,722	8.27	137
Raymond	3,200	1	CARLS		1,826	2.63	1,217	0.83	22,122	6.91	32
Thorhild County No. 7	3,120	2	NLLS	1	2,342	1.28	2,438	0.15	19,607	6.28	72
Fort Macleod	2,990	1	CARLS		2,000	1.94	1,541	0.06	28,791	9.63	65
Hanna	2,986	1	MLS		2,250	1.08	2,765	1.98	27,406	9.18	2
High Prairie	2,820	1	PLS		2,890	4.63	609	0.42	36,610	12.98	105
Gibbons	2,730	1	NLLS		1,000	0.69	2,730	0.96	12,532	4.59	17
Provost M.D. No. 52	2,635	2	PRL		990	0.28	2,635	0.66	6,692	2.54	12
Crossfield	2,603	1			1,850	1.31	1,987	0.86	21,900	8.41	55

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Carstairs	2,501	1	PRL		1,261	1.00	2,501	0.39	10,881	4.35	14
Grimshaw	2,435	1	PLS		1,600	2.80	870	0.61	20,869	8.57	25
Athabasca	2,415	1	NLLS		1,825	2.18	1,108	0.41	24,199	10.02	35
Fox Creek	2,337	1	PLS	1	2,104	2.47	946	0.58	19,733	8.44	91
Sundre	2,267	1	PRL		1,300	1.40	1,619	3.83	16,711	7.37	60
Beaverlodge	2,176	1	PLS		1,650	3.16	689	0.08	24,009	11.03	32
Redwater	2,172	1	NLLS		1,600	2.38	913	0.54	12,680	5.84	44
Rimbey	2,160	1	PRL		1,956	2.54	850	0.76	18,776	8.69	23
Millet	2,125	1	YRL		1,750	1.51	1,407	0.59	23,699	11.15	40
Provost	2,078	1	PRL		1,800	1.41	1,474	0.04	8,221	3.96	3
Magrath	1,993	1	CARLS		1,350	1.42	1,404	1.00	22,452	11.27	7
Calmar	1,992	1	YRL		1,700	0.97	1,992	0.10	13,215	6.63	37
Sexsmith	1,934	1	PLS		2,000	2.57	753	1.13	19,842	10.26	32
Valleyview	1,856	1	PLS		1,821	1.93	962	0.48	23,389	12.60	29
Nanton	1,841	1	CARLS		1,675	1.20	1,534	0.21	16,295	8.85	24
Tofield	1,818	1	NLLS		2,008	3.03	600	0.33	22,218	12.22	44
Swan Hills	1,807	1	YRL		1,300	1.34	1,349	0.10	14,184	7.85	21
Vulcan	1,762	1	CARLS		1,800	1.10	1,602	0.27	14,445	8.20	3
Penhold	1,750	1	PRL		1,200	1.15	1,522	0.16	9,228	5.27	12
Bow Island	1,704	1	SLS		1,600	1.69	1,008	0.46	20,088	11.79	75
Picture Butte	1,701	1	CARLS		1,750	2.00	851	0.03	27,759	16.32	22
Lamont	1,692	1		1	1,870	0.98	1,692	0.28	18,055	10.67	43
Birch Hills County	1,644	3		1	2,406	0.74	1,644	0.36	11,065	6.76	27
Mayerthorpe	1,570	1	YRL		1,250	1.35	1,163	1.26	16,419	10.46	50
Bon Accord	1,532	1	NLLS		1,000	1.26	1,216	2.38	12,168	7.94	17
Peace M.D. No. 153	1,496	1	PLS		125	0.07	1,496	0.00	6,883	4.60	n/d
Elk Point	1,440	1	NLLS		1,372	1.30	1,108	0.55	18,419	12.79	30
Bassano	1,320	1	SLS		1,000	0.66	1,320	0.43	12,580	9.53	2
Manning	1,293	1	PLS		1,775	2.15	601	0.50	13,507	10.45	30
Bruderheim	1,202	1	NLLS		1,184	0.73	1,202	0.11	10,878	9.05	20
Rainbow Lake	1,186	1	PLS		1,173	0.47	1,186	0.23	11,005	9.28	7

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Bowden	1,174	1	PRL		1,150	0.77	1,174	0.26	6,976	5.94	8
Vauxhall	1,112	1	CARLS		1,025	0.63	1,112	0.40	11,294	10.16	9
Two Hills	1,109	1	NLLS		1,160	0.95	1,109	0.09	13,055	11.77	26
Falher	1,109	1	PLS		1,185	0.75	1,109	0.48	20,097	18.12	13
Irricana	1,104	1	MLS		1,125	0.63	1,104	0.22	8,941	8.10	11
Oyen	1,101	1	MLS	1	976	0.66	1,101	0.54	7,846	7.13	51
Spirit River	1,100	1	PLS		1,120	0.75	1,100	0.25	9,812	8.92	11
Bentley	1,094	1	PRL		1,250	1.81	604	1.06	10,749	9.83	26
Coronation	1,074	1	PRL		1,000	1.32	814	0.54	9,274	8.64	5
Viking	1,052	1	NLLS		900	1.01	1,042	0.15	11,559	10.99	34
Onoway	1,036	1	YRL		1,500	1.03	1,006	0.45	13,897	13.41	15
Trochu	1,033	1	MLS		1,050	0.67	1,033	0.19	11,234	10.88	19
Eckville	1,019	1	PRL		1,100	0.70	1,019	0.08	13,088	12.84	19
Smoky Lake	1,011	1	NLLS		950	0.77	1,011	0.20	10,887	10.77	20
Killam	1,004	1	PRL	1	954	0.43	1,004	0.30	6,186	6.16	6
Castor	935	1	PRL		700	0.66	935	0.06	4,314	4.61	24
Milk River	879	1	CARLS		1,000	0.46	879	0.67	18,741	21.32	17
Stirling	877	1	CARLS		1,378	0.99	877	0.16	15,683	17.88	17
Sedgewick	865	1	PRL		600	0.33	865	0.10	10,363	11.98	9
Forestburg	863	1	PRL		1,000	0.63	863	0.30	10,291	11.92	33
Boyle	851	1	NLLS		1,125	0.97	851	0.34	7,993	9.39	23
Duchess	836	1			870	0.53	836	0.31	7,624	9.12	5
Beiseker	828	1	MLS		800	0.46	828	0.13	4,877	5.89	13
Alix	825	1	PRL		1,146	0.56	825	0.23	7,931	9.61	14
Bashaw	825	1	PRL		1,300	0.63	825	0.15	11,079	13.43	5
McLennan	804	1	PLS		1,332	1.03	781	0.11	11,210	13.94	18
Thorsby	799	1	YRL		1,000	0.69	799	0.22	30,221	37.82	38
Daysland	779	1	PRL		1,000	0.55	779	0.06	7,346	9.43	5
Alberta Beach	762	1	YRL		1,064	1.02	747	0.80	11,270	14.79	0
Hardisty	761	1	PRL		1,222	0.71	761	0.93	8,526	11.20	15
Hythe	749	1	PLS		1,222	0.79	749	0.08	16,489	22.01	13

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Mannville	722	1	NLLS		1,200	0.80	722	4.04	10,451	14.48	38
Delburne	719	1	PRL		760	0.48	719	0.41	7,595	10.56	6
Mundare	715	1			950	0.53	715	0.01	6,440	9.01	2
Kitscoty	698	1		1	1,106	0.00	698	0.24	9,079	13.01	20
Linden	649	1	MLS	1	1,466	0.91	649	0.08	5,131	7.91	20
Acme	648	1	MLS	1	400	0.30	648	0.39	3,967	6.12	33
Consort	634	1	MLS	1	440	0.33	634	0.29	5,319	8.39	n/d
Rycroft	609	1			1,126	0.54	609	0.14	10,431	17.13	5
Wabamun	601	1	YRL		1,500	0.76	601	0.56	9,207	15.32	45
Clive	591	1	PRL		1,000	0.51	591	0.11	6,485	10.97	9
Breton	573	1	YRL		1,800	1.03	556	0.17	11,181	19.51	21
Warburg	560	1	YRL		1,000	0.62	560	0.11	12,946	23.12	11
Caroline	556	1	PRL		1,200	0.69	556	0.09	9,255	16.65	256
Marwayne	550	1	NLLS	1	1,608	1.01	545	0.30	10,930	19.87	20
Barnwell	548	1			675	0.39	548	0.00	7,393	13.49	33
Berwyn	546	1	PLS		1,000	0.57	546	0.06	8,562	15.68	5
Foremost	531	1	SLS		1,223	0.98	531	0.68	15,163	28.56	24
Carbon	530	1	MLS		675	0.39	530	0.28	7,852	14.82	8
Acadia M.D. No. 34	512	1	MLS	1	1,084	0.63	512	0.09	3,016	5.89	24
Andrew	485	1		1	1,497	0.79	485	0.27	20,897	43.09	74
Thorhild	478	1	NLLS		1,228	1.07	447	0.25	8,398	17.57	44
Stavely	455	1	CARLS		354	0.19	455	0.04	7,258	15.95	0
Ryley	437	1	NLLS		934	0.72	437	0.61	12,920	29.57	33
Hines Creek	437	1	PLS		1,000	0.57	437	0.04	12,054	27.58	15
Irma	435	1		1	931	0.47	435	0.09	11,316	26.01	55
Tilley	422	1		1	208	0.00	422	0.23	10,210	24.19	8
Granum	420	1	CARLS	1	1,100	0.63	420	0.19	9,572	22.79	3
Cremona	415	1	PRL		350	0.37	415	0.41	7,145	17.22	n/d
Edgerton	403	1	NLLS		600	0.46	403	0.17	16,195	40.19	17
New Sarepta	401	1	YRL	1	1,288	0.61	401	0.23	21,576	53.81	6
Hay Lakes	398	1	PRL		650	0.33	398	0.19	6,927	17.40	15

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Sangudo	398	1	YRL	1	1,275	0.27	398	0.55	10,988	27.61	24
Standard	389	1	MLS		650	0.36	389	0.00	15,975	41.07	9
Warner	379	1	CARLS		610	0.40	379	0.14	16,385	43.23	21
Chauvin	378	1		1	591	0.30	378	0.04	9,642	25.51	8
Rockyford	375	1	MLS		600	0.38	375	0.25	5,978	15.94	18
Holden	374	1	NLLS		973	0.76	374	0.26	8,804	23.54	32
Nampa	372	1	PLS		1,540	0.93	372	0.25	27,869	74.92	11
Rosemary	366	1	SLS	1	1,271	0.66	366	0.08	10,205	27.88	7
Coutts	364	1	CARLS	1	1,591	0.51	364	0.00	11,604	31.88	6
Bawlf	362	1	PRL		1,400	0.69	362	0.46	5,213	14.40	4
Champion	355	1	CARLS		566	0.40	355	0.05	7,632	21.50	14
Big Valley	340	1			2,000	0.00	340	1.29	6,216	18.28	25
Longview	307	1	MLS		750	0.39	307	0.32	4,374	14.25	4,601
Veteran	292	1		1	935	0.46	292	0.11	11,801	40.41	30
Willingdon	287	1			300	0.00	287	0.18	14,881	51.85	2
Elnora	274	1	PRL		500	0.27	274	0.28	3,689	13.46	0
Vilna	269	1	NLLS		700	0.40	269	0.29	6,988	25.98	0
Carmangay	261	1	CARLS		475	0.43	261	0.22	9,841	37.70	6
Glenwood	258	1	CARLS		572	0.65	258	0.57	22,133	85.79	21
Morrin	252	1	MLS		600	0.34	252	0.15	3,616	14.35	12
Waskatenau	252	1	NLLS	1	506	0.26	252	0.15	5,742	22.79	7
Hughenden	235	1	PRL		476	0.23	235	0.14	8,169	34.76	10
Kinuso	231	1	PLS	1	1,597	0.09	231	0.02	7,294	31.58	14
Donalda	230	1	PRL		1,838	0.29	230	1.05	4,055	17.63	0
Lougheed	228	1	PRL		700	0.41	228	0.22	10,080	44.21	1
Delia	215	1	MLS	1	1,163	1.05	205	0.24	21,339	99.25	55
Czar	205	1	PRL		574	0.25	205	0.25	6,973	34.01	5
Arrowwood	190	1	CARLS		1,000	0.55	190	0.86	13,085	68.87	16
Youngstown	184	1	MLS		600	0.36	184	0.50	7,952	43.22	0
Heisler	183	1	PRL		400	0.23	183	0.14	5,183	28.32	3
Hussar	181	1	MLS	1	556	0.32	181	0.01	6,213	34.33	0

2005 Output Measures - Section One

Library Boards	2005 Population	Sites	Library System	School Housed	Hours Open per Year	FTE Staff	Population per FTE Staff	FTE Volunteers	Bookstock (Volumes)	Bookstock per Capita	Subscriptions
Amisk	181	1	PRL		1,000	0.71	181	0.41	7,728	42.70	1
Lomond	171	1	CARLS		1,050	0.59	171	0.12	10,982	64.22	8
Alliance	171	1	PRL		450	0.29	171	0.21	7,729	45.20	0
Empress	171	1	MLS		600	0.33	171	0.03	3,817	22.32	16
Galahad	161	1	PRL		516	0.34	161	0.33	4,627	28.74	7
Cereal	160	1	MLS	1	536	0.29	160	0.00	8,735	54.59	20
Paradise Valley	152	1	NLLS	1	1,274.5	0.66	152	0.28	8,647	56.89	40
Edberg	150	1	PRL		500	0.34	150	0.10	5,814	38.76	1
Seba Beach	137	1	YRL		868	0.00	137	0.04	6,482	47.31	1
Milo	115	1	CARLS	1	1,000	0.56	115	0.51	9,477	82.41	16
Derwent	111	1			1,000	0.00	111	0.70	16,210	146.04	8
Savanna Community	n/a	1			1,164	0.00	n/a	0.52	5,787	n/d	0
<b>SUBTOTAL</b>	<b>2,924,460</b>	<b>292</b>		<b>56</b>	<b>472,838.5</b>	<b>1,539.21</b>	<b>1,900</b>	<b>146.98</b>	<b>8,527,706</b>	<b>2.92</b>	<b>21,800</b>
<b>AVERAGE</b>					<b>2,130</b>			<b>1,338</b>			
<i>SYSTEMS SERVICE POINTS</i>											
Parkland Regional Library Board	n/a	4	PRL	2	3,729	0.67	n/d	1.35	25,030	n/d	51
Yellowhead Regional Library	n/a	0	YRL	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Peace Library Board	n/a	7	PLS	2	7,863	2.96	n/d	0.76	70,700	n/d	50
Northern Lights Library Board	n/a	2	NLLS	1	1,810	1.12	n/d	0.14	20,378	n/d	25
Marigold Library Board	n/a	5	MLS	1	n/d	2.09	n/d	1.92	43,843	n/d	74
Shortgrass Library Board	n/a	1	SLS		1,750	1.46	n/d	0.58	19,003	n/d	9
Chinook Arch Regional Library System	n/a	0	CARLS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
<b>SUBTOTAL</b>		<b>19</b>		<b>6</b>	<b>15,152</b>	<b>8.29</b>		<b>4.75</b>	<b>178,954</b>		<b>209</b>
<b>AVERAGE</b>					<b>3,788</b>						
<b>TOTAL</b>		<b>311</b>		<b>62</b>	<b>487,990.5</b>	<b>1,547.50</b>		<b>151.73</b>	<b>8,706,660</b>		<b>22,009</b>
<b>AVERAGE</b>					<b>2,959</b>						

2005 Output Measures - Section Two

Library Boards	2005 Population	Sites	Library System	Other Materials	All Materials	Materials per Capita	Circulation	Circulation per Capita	Circulation per Hour	Circulation per FTE	In Library Material Use	Interlibrary Loans Borrowed	Interlibrary Loans Lent
Calgary	956,078	17		346451	2,180,635	2.28	13,348,470	13.96	258.62	27,353	3,712,800	5,584	4,476
Edmonton	712,391	16		339083	1,926,066	2.70	9,037,826	12.69	199.67	23,311	1,643,800	5,000	3,077
Strathcona County	80,232	2		20356	157,422	1.96	901,266	11.23	227.31	19,895	156,650	22,028	10,006
Red Deer	79,082	2		14590	226,460	2.86	671,408	8.49	101.67	18,097	372,200	2,226	998
Lethbridge	77,202	2	CARLS	36306	323,780	4.19	866,580	11.22	166.65	17,184	164,965	22,384	41,069
RM of Wood Buffalo	73,176	1		2332	91,968	1.26	191,154	2.61	66.01	9,325	n/d	1,810	547
St. Albert	56,310	1		13046	165,215	2.93	816,539	14.50	268.51	28,323	82,028	1,178	1,597
Medicine Hat	56,048	1	SLS	14685	197,933	3.53	499,270	8.91	157.25	20,943	265,240	30,078	21,215
Grande Prairie	44,631	1	PLS	9334	115,457	2.59	340,614	7.63	108.13	18,787	63,791	18,179	33,981
Parkland County	29,679	4	YRL	864	34,305	1.16	28,160	0.95	5.07	8,968	12,450	3,277	2,858
Airdrie	27,069	1		502	42,181	1.56	90,984	3.36	37.20	11,725	23,300	563	0
Spruce Grove	18,405	1	YRL	5083	52,827	2.87	231,782	12.59	81.96	19,593	32,445	24,065	23,750
Camrose	15,850	1	PRL	4909	52,373	3.30	173,792	10.96	57.74	14,004	20,163	9,277	7,482
Grande Prairie County No. 1	15,638	3	PLS	794	31,602	2.02	17,901	1.14	7.02	11,624	8,000	1,661	2,953
Leduc	15,630	1	YRL	4720	48,272	3.09	128,002	8.19	41.72	11,288	32,250	12,743	21,620
Lloydminster*	15,487	1		4471	84,261	5.44	136,572	8.82	46.30	11,980	32,502	329	488
Fort Saskatchewan	14,685	1		5145	55,933	3.81	83,305	5.67	26.72	11,554	17,817	448	42
Cochrane	12,688	1		2050	38,467	3.03	124,483	9.81	60.72	17,410	3,348	1,445	12
Leduc County	12,526	0	YRL	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Westlock+	11,679	4	YRL	2370	49,304	4.22	78,312	6.71	39.77	15,118	4,100	10,135	8,714
Okotoks	11,664	1	MLS	4220	53,125	4.55	206,504	17.70	67.31	19,991	4,550	25,607	14,984
Brooks	11,604	1	SLS	6358	55,081	4.75	94,366	8.13	34.95	15,624	23,450	7,753	17,274
Cold Lake	11,595	3	NLLS	4014	71,591	6.17	114,430	9.87	17.14	13,837	47,250	16,444	13,120
Canmore	11,442	1	MLS	5091	52,540	4.59	157,481	13.76	58.33	21,995	36,550	18,029	14,193
Wetaskiwin	11,154	1	YRL	2226	39,932	3.58	114,353	10.25	42.35	16,743	19,184	12,653	10,858
Lacombe	10,850	1	PRL	1334	29,032	2.68	88,605	8.17	36.17	12,860	8,844	5,845	4,861
Wetaskiwin County No. 10	10,695	3	YRL	419	47,933	4.48	12,827	1.20	4.15	25,151	700	1,781	2,902
Stettler+	10,583	1	PRL	2361	32,399	3.06	42,989	4.06	21.78	10,485	2,574	3,237	3,404
Stony Plain	10,544	1	YRL	3031	39,715	3.77	165,288	15.68	62.37	23,412	7,036	22,450	11,635
Barrhead+	9,981	2	YRL	3436	84,131	8.43	135,235	13.55	56.11	19,128	6,600	11,578	12,607
Lethbridge County	9,930	0		0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

2005 Output Measures - Section Two

Library Boards	2005 Population	Sites	Library System	Other Materials	All Materials	Materials per Capita	Circulation	Circulation per Capita	Circulation per Hour	Circulation per FTE	In Library Material Use	Interlibrary Loans Borrowed	Interlibrary Loans Lent
Yellowhead County	9,881	3	YRL	3514	39,992	4.05	40,332	4.08	8.30	11,020	26,550	8,081	5,475
Mackenzie M.D. No. 23	9,687	3		4834	49,505	5.11	75,434	7.79	17.13	17,666	21,472	697	1,800
Strathmore	9,653	1	MLS	1026	26,327	2.73	68,816	7.13	33.57	23,407	n/d	10,672	7,281
High River	9,522	1	MLS	4484	43,893	4.61	117,756	12.37	47.10	24,739	7,300	17,658	16,446
Slave Lake+	9,440	3	PLS	999	33,215	3.52	34,997	3.71	9.86	8,815	6,400	4,870	5,558
Hinton	9,405	1	YRL	2921	30,256	3.22	56,091	5.96	20.88	6,891	6,600	6,221	9,448
Lac Ste Anne County	8,948	2	YRL	320	17,016	1.90	5,448	0.61	7.94	16,509	750	959	2,736
Whitecourt	8,747	1	YRL	1799	32,866	3.76	62,077	7.10	22.84	17,941	2,700	7,093	7,318
Sylvan Lake	8,504	1	PRL	2256	36,832	4.33	74,055	8.71	26.45	16,457	15,950	3,943	4,170
Bonnyville M.D. No. 87	8,399	0	NLLS	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Edson	8,365	1	YRL	2123	29,459	3.52	57,970	6.93	21.33	9,566	9,500	11,247	7,509
Beaumont	8,361	1	YRL	2226	29,900	3.58	80,828	9.67	28.36	16,462	10,100	10,877	6,031
Banff	8,352	1	MLS	3030	38,580	4.62	114,891	13.76	39.37	17,648	97,800	4,717	9,481
Lac La Biche+	8,077	2	NLLS	0	41,054	5.08	56,238	6.96	12.90	10,188	21,250	7,595	4,119
Chestermere	7,804	0		0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Drumheller	7,785	1	MLS	1692	37,862	4.86	62,557	8.04	27.80	10,409	168,200	7,831	10,586
Taber	7,671	1	CARLS	4426	38,627	5.04	57,719	7.52	32.98	14,687	11,398	8,448	6,831
Athabasca County No. 12	7,521	3	NLLS	2063	40,199	5.34	9,940	1.32	2.17	5,988	37,150	1,377	2,220
Innisfail	7,208	1	PRL	1507	23,575	3.27	40,095	5.56	21.38	10,387	3,600	4,009	3,256
Newell County No. 4	7,137	3	SLS	1390	34,958	4.90	12,306	1.72	5.05	17,332	2,369	1,696	3,135
Brazaeu County	6,895	0	YRL	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Pincher Creek+	6,863	1	CARLS	674	21,566	3.14	43,572	6.35	23.88	14,973	4,350	13,122	3,717
Olds	6,703	1	PRL	1918	32,879	4.91	71,901	10.73	29.65	15,699	17,928	13,843	0
Rocky Mountain House	6,584	1	PRL	1244	32,442	4.93	68,848	10.46	31.76	14,586	2,109	5,042	7,897
Morinville	6,540	1	NLLS	1803	36,720	5.61	53,815	8.23	26.25	16,112	5,250	6,468	8,537
Ponoka	6,330	1	PRL	833	23,899	3.78	37,503	5.92	18.07	11,063	5,664	2,378	2,787
Crowsnest Pass	6,262	2	CARLS	1849	49,757	15.73	25,825	4.12	7.38	11,131	900	4,748	6,874
Peace River	6,240	1	PLS	1800	31,398	5.03	56,435	9.04	26.96	15,720	72,841	8,072	8,334
Drayton Valley	6,210	1	YRL	2247	27,484	4.43	62,815	10.12	24.95	11,547	0	8,902	5,632
St. Paul County No. 19	6,145	4	NLLS	962	42,080	6.85	8,560	1.39	1.38	1,954	19,900	857	3,038
Coaldale	6,104	1	CARLS	3509	32,421	5.31	74,346	12.18	33.79	20,767	2,912	10,493	6,685

2005 Output Measures - Section Two

Library Boards	2005 Population	Sites	Library System	Other Materials	All Materials	Materials per Capita	Circulation	Circulation per Capita	Circulation per Hour	Circulation per FTE	In Library Material Use	Interlibrary Loans Borrowed	Interlibrary Loans Lent
Devon	6,095	1	YRL	1257	24,243	3.98	40,701	6.68	18.97	18,170	3,050	3,322	2,626
Taber M.D.	6,012	3		1448	23,703	3.94	12,883	2.14	4.10	5,700	6,300	0	0
Bonnyville	5,896	1	NLLS	988	27,613	4.68	39,600	6.72	20.65	12,733	4,750	6,582	7,606
Vegreville	5,376	1	NLLS	2416	35,973	6.69	68,691	12.78	27.63	8,967	9,900	11,780	4,124
Wainwright	5,365	1	NLLS	2175	30,907	5.76	35,069	6.54	14.81	9,109	25,000	6,096	3,504
St. Paul	5,144	1	NLLS	1806	28,286	5.50	46,003	8.94	21.14	15,133	3,993	9,147	2,595
Fairview	4,956	1	PLS	1433	38,571	7.78	61,549	12.42	27.42	14,867	240	6,985	10,152
Jasper	4,511	1	YRL	1484	19,025	4.22	39,487	8.75	15.79	14,255	2,500	58	2
Vermilion	4,435	1	NLLS	1279	20,561	4.64	57,847	13.04	28.22	17,424	130,200	14,016	3,116
Blackfalds	4,373	1	PRL	535	14,712	3.36	17,713	4.05	9.25	7,701	1,879	2,168	1,760
Redcliff	4,372	1	SLS	2980	22,445	5.13	50,340	11.51	18.64	15,489	2,650	6,827	9,679
Big Lakes MD	4,181	0		0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Didsbury	3,932	1	PRL	811	21,766	5.54	51,309	13.05	25.03	16,034	5,307	4,765	4,859
High Level	3,849	1	PLS	1102	20,360	5.29	26,864	6.98	10.53	8,955	10,300	2,364	8,462
Grande Cache	3,828	1	YRL	641	22,569	5.91	17,039	4.45	12.12	8,435	2,000	2,720	3,521
Woodlands County	3,818	2	YRL	802	23,424	6.14	24,022	6.29	9.70	14,828	3,500	1,237	3,070
Warner County No. 5	3,798	1	CARLS	2533	11,343	2.99	3,308	0.87	3.31	5,804	3,000	0	0
Vulcan County	3,778	0	CARLS	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sheep River+	3,652	1	MLS	845	19,387	5.31	33,161	9.08	15.42	21,394	800	6,039	7,629
Claresholm	3,622	1	CARLS	3719	36,286	10.02	46,040	12.71	22.44	14,804	n/d	7,269	8,122
Opportunity M.D.	3,570	1	PLS	58	6,724	1.88	2,771	0.78	2.31	2,690	3,310	461	940
Three Hills	3,554	1	MLS	1465	22,873	6.44	43,506	12.24	22.31	17,333	19,500	8,918	5,194
Cardston	3,475	1	CARLS	4027	33,186	9.55	78,564	22.61	34.92	15,840	6,000	7,245	7,211
Raymond	3,200	1	CARLS	2193	24,436	7.64	32,990	10.31	18.07	12,544	12,150	5,963	3,430
Thorhild County No. 7	3,120	2	NLLS	992	20,645	6.62	5,993	1.92	2.56	4,682	2,550	901	1,958
Fort Macleod	2,990	1	CARLS	1894	59,541	19.91	34,202	11.44	17.10	17,630	6,450	5,749	4,606
Hanna	2,986	1	MLS	1220	28,665	9.60	30,219	10.12	13.43	27,981	8,800	4,803	5,546
High Prairie	2,820	1	PLS	4059	40,779	14.46	47,019	16.67	16.27	10,155	7,350	3,486	6,822
Gibbons	2,730	1	NLLS	457	13,008	4.76	14,870	5.45	14.87	21,551	2,250	1,637	2,096
Provost M.D. No. 52	2,635	2	PRL	880	7,606	2.89	2,426	0.92	2.45	8,664	3,300	239	111
Crossfield	2,603	1		859	23,028	8.85	20,272	7.79	10.96	15,475	21,832	210	0

2005 Output Measures - Section Two

Library Boards	2005 Population	Sites	Library System	Other Materials	All Materials	Materials per Capita	Circulation	Circulation per Capita	Circulation per Hour	Circulation per FTE	In Library Material Use	Interlibrary Loans Borrowed	Interlibrary Loans Lent
Carstairs	2,501	1	PRL	231	11,349	4.54	10,116	4.04	8.02	10,116	1,000	989	786
Grimshaw	2,435	1	PLS	501	21,456	8.81	13,562	5.57	8.48	4,844	11,400	2,039	4,340
Athabasca	2,415	1	NLLS	694	24,893	10.31	35,802	14.82	19.62	16,423	3,500	4,476	7,599
Fox Creek	2,337	1	PLS	618	20,442	8.75	21,542	9.22	10.24	8,721	5,600	1,147	3,968
Sundre	2,267	1	PRL	1063	17,834	7.87	34,355	15.15	26.43	24,539	120,500	5,453	2,861
Beaverlodge	2,176	1	PLS	712	24,792	11.39	24,297	11.17	14.73	7,689	5,750	2,549	7,061
Redwater	2,172	1	NLLS	5114	17,838	8.21	40,491	18.64	25.31	17,013	1,850	2,360	2,349
Rimbey	2,160	1	PRL	505	19,374	8.97	38,373	17.77	19.62	15,107	1,929	3,624	2,338
Millet	2,125	1	YRL	1091	24,830	11.68	16,510	7.77	9.43	10,934	4,700	4,499	4,004
Provost	2,078	1	PRL	54	8,279	3.98	7,696	3.70	4.28	5,458	350	782	823
Magrath	1,993	1	CARLS	2177	24,628	12.36	22,029	11.05	16.32	15,513	5,982	7,170	3,289
Calmar	1,992	1	YRL	1648	14,912	7.49	11,363	5.70	6.68	11,714	17,500	1,618	1,599
Sexsmith	1,934	1	PLS	1389	21,268	11.00	37,252	19.26	18.63	14,495	3,350	3,473	6,300
Valleyview	1,856	1	PLS	1176	24,599	13.25	18,466	9.95	10.14	9,568	3,750	4,651	4,640
Nanton	1,841	1	CARLS	2132	18,876	10.25	14,323	7.78	8.55	11,936	2,900	3,484	2,339
Tofield	1,818	1	NLLS	1017	23,291	12.81	38,637	21.25	19.24	12,751	896	6,785	2,441
Swan Hills	1,807	1	YRL	1066	15,396	8.52	10,731	5.94	8.25	8,008	400	1,800	1,567
Vulcan	1,762	1	CARLS	1252	15,721	8.92	18,486	10.49	10.27	16,805	2,300	6,313	2,061
Penhold	1,750	1	PRL	576	9,816	5.61	9,228	5.27	7.69	8,024	16,450	6,399	8,189
Bow Island	1,704	1	SLS	1204	21,367	12.54	44,530	26.13	27.83	26,349	3,650	9,389	4,598
Picture Butte	1,701	1	CARLS	0	27,781	16.33	41,194	24.22	23.54	20,597	2,400	1,971	6,284
Lamont	1,692	1		1538	19,636	11.61	9,620	5.69	5.14	10,021	800	6	0
Birch Hills County	1,644	3		1564	14,306	8.70	28,900	17.58	12.01	39,054	13,500	n/a	0
Mayerthorpe	1,570	1	YRL	810	17,279	11.01	17,823	11.35	14.26	132	850	3,274	3,680
Bon Accord	1,532	1	NLLS	489	12,674	8.27	13,740	8.97	13.74	10,905	15,000	1,069	1,291
Peace M.D. No. 153	1,496	1	PLS	0	6,883	4.60	n/d	n/d	n/d	n/d	2,000	0	0
Elk Point	1,440	1	NLLS	966	19,452	13.51	12,490	8.67	9.10	9,608	1,500	1,242	1,979
Bassano	1,320	1	SLS	369	12,985	9.84	10,025	7.59	10.03	15,189	750	5,176	2,527
Manning	1,293	1	PLS	1011	14,549	11.25	23,322	18.04	13.14	10,847	7,500	5,925	4,267
Bruderheim	1,202	1	NLLS	341	11,246	9.36	3,092	2.57	2.61	4,236	4,000	161	2,317
Rainbow Lake	1,186	1	PLS	374	11,386	9.60	3,009	2.54	2.57	6,402	1,250	314	1,180

2005 Output Measures - Section Two

Library Boards	2005 Population	Sites	Library System	Other Materials	All Materials	Materials per Capita	Circulation	Circulation per Capita	Circulation per Hour	Circulation per FTE	In Library Material Use	Interlibrary Loans Borrowed	Interlibrary Loans Lent
Bowden	1,174	1	PRL	226	7,204	6.14	3,292	2.80	2.86	4,275	250	344	894
Vauxhall	1,112	1	CARLS	535	11,838	10.65	12,112	10.89	11.82	19,225	4,700	1,623	1,405
Two Hills	1,109	1	NLLS	1242	14,363	12.95	4,760	4.29	4.10	5,011	6,850	577	917
Falher	1,109	1	PLS	67	20,182	18.20	19,525	17.61	16.48	26,033	2,450	1,134	1,745
Irricana	1,104	1	MLS	184	9,136	8.28	5,476	4.96	4.87	8,692	17,500	941	1,456
Oyen	1,101	1	MLS	575	8,472	7.69	12,399	11.26	12.70	18,786	16,550	2,585	1,346
Spirit River	1,100	1	PLS	496	10,324	9.39	7,385	6.71	6.59	9,847	6,600	1,046	1,544
Bentley	1,094	1	PRL	281	11,059	10.11	14,368	13.13	11.49	7,938	163	27	27
Coronation	1,074	1	PRL	176	9,456	8.80	11,093	10.33	11.09	8,404	850	2,144	1,854
Viking	1,052	1	NLLS	556	12,149	11.55	13,217	12.56	14.69	13,086	2,100	3,690	749
Onoway	1,036	1	YRL	885	14,812	14.30	18,194	17.56	12.13	17,664	13,350	2,380	3,471
Trochu	1,033	1	MLS	319	12,528	12.13	9,688	9.38	9.23	14,460	2,000	1,758	1,843
Eckville	1,019	1	PRL	360	13,502	13.25	5,375	5.27	4.89	7,679	100	332	656
Smoky Lake	1,011	1	NLLS	869	11,776	11.65	9,891	9.78	10.41	12,845	500	1,444	1,291
Killam	1,004	1	PRL	69	6,266	6.24	7,668	7.64	8.04	17,833	400	461	381
Castor	935	1	PRL	78	4,416	4.72	4,094	4.38	5.85	6,203	1,000	471	580
Milk River	879	1	CARLS	1337	21,095	24.00	10,250	11.66	10.25	22,283	6,500	3,374	1,703
Stirling	877	1	CARLS	1856	17,556	20.02	12,677	14.45	9.20	12,805	5,150	2,045	2,085
Sedgewick	865	1	PRL	147	10,520	12.16	7,790	9.01	12.98	23,606	200	1,238	863
Forestburg	863	1	PRL	147	10,472	12.13	7,141	8.27	7.14	11,335	2,150	888	1,631
Boyle	851	1	NLLS	1138	9,154	10.76	13,619	16.00	12.11	14,040	2,500	2,670	2,653
Duchess	836	1		0	7,629	9.13	2,208	2.64	2.54	4,166	1,850	0	0
Beiseker	828	1	MLS	185	16,462	0.96	4,887	5.90	6.11	10,624	7,500	2,885	1,883
Alix	825	1	PRL	369	8,314	10.08	5,169	6.27	4.51	9,230	23,800	779	363
Bashaw	825	1	PRL	218	11,302	13.70	7,033	8.52	5.41	11,163	500	852	1,896
McLennan	804	1	PLS	92	11,320	14.08	4,191	5.21	3.15	4,069	1,500	851	1,745
Thorsby	799	1	YRL	670	30,927	38.71	24,664	30.87	24.66	35,745	7,800	1,718	640
Daysland	779	1	PRL	121	7,472	9.59	4,000	5.13	4.00	7,273	400	0	0
Alberta Beach	762	1	YRL	712	11,980	15.72	10,283	13.49	9.66	10,081	2,300	1,730	2,116
Hardisty	761	1	PRL	420	8,969	11.79	4,456	5.86	3.65	6,276	750	236	614
Hythe	749	1	PLS	350	16,852	22.50	9,574	12.78	7.83	12,119	1,500	1,347	3,197

2005 Output Measures - Section Two

Library Boards	2005 Population	Sites	Library System	Other Materials	All Materials	Materials per Capita	Circulation	Circulation per Capita	Circulation per Hour	Circulation per FTE	In Library Material Use	Interlibrary Loans Borrowed	Interlibrary Loans Lent
Mannville	722	1	NLLS	101	10,647	14.75	8,976	12.43	7.48	11,220	25,000	1,825	1,658
Delburne	719	1	PRL	271	7,873	10.95	4,893	6.81	6.44	10,194	750	254	780
Mundare	715	1		84	6,526	9.13	2,172	3.04	2.29	4,098	750	0	0
Kitscoty	698	1		15	9,114	13.06	26,379	37.79	23.85	n/d	n/d	0	0
Linden	649	1	MLS	91	5,246	8.08	5,433	8.37	3.71	5,970	3,500	2,064	947
Acme	648	1	MLS	116	4,116	6.35	5,457	8.42	13.64	18,190	100	1,675	1,145
Consort	634	1	MLS	58	16,787	26.48	2,749	4.34	8.18	8,330	2,500	1,741	910
Rycroft	609	1		0	10,445	17.15	1,709	2.81	1.52	3,165	150	14	0
Wabamun	601	1	YRL	1014	10,266	17.08	13,522	22.50	9.01	17,792	14,850	2,273	2,405
Clive	591	1	PRL	163	6,664	11.28	3,964	6.71	3.96	7,773	2,600	364	928
Breton	573	1	YRL	469	11,804	20.60	11,424	19.94	6.35	11,091	481	2,084	2,044
Warburg	560	1	YRL	271	13,499	24.11	7,264	12.97	7.26	11,716	1,500	1,616	1,423
Caroline	556	1	PRL	374	9,885	17.78	5,575	10.03	4.65	8,080	1,650	317	713
Marwayne	550	1	NLLS	164	11,472	20.86	10,390	18.89	6.46	10,287	9,850	1,187	1,221
Barnwell	548	1		906	8,332	15.20	8,352	15.24	12.37	21,415	5,000	0	0
Berwyn	546	1	PLS	105	8,680	15.90	2,573	4.71	2.57	4,514	2,500	723	1,109
Foremost	531	1	SLS	1057	16,248	30.60	14,875	28.01	12.16	15,179	600	3,278	2,867
Carbon	530	1	MLS	282	8,192	15.46	2,573	4.85	3.81	6,597	7,300	553	1,733
Acadia M.D. No. 34	512	1	MLS	190	3,230	6.31	4,996	9.76	4.61	7,930	2,000	2,362	894
Andrew	485	1		52	21,023	43.35	8,065	16.63	5.39	10,209	7,500	n/d	n/d
Thorhild	478	1	NLLS	1253	9,651	20.19	10,276	21.50	8.37	9,604	250	1,108	2,022
Stavely	455	1	CARLS	236	7,498	16.48	1,990	4.37	5.62	10,474	n/d	529	509
Ryley	437	1	NLLS	661	13,603	31.13	8,313	19.02	8.90	11,546	1,750	1,031	1,964
Hines Creek	437	1	PLS	56	12,125	27.75	2,056	4.70	2.06	3,607	n/d	334	1,010
Irma	435	1		640	12,047	27.69	7,742	17.80	8.32	16,472	57,100	0	0
Tilley	422	1		834	11,052	26.19	6,505	15.41	31.27	n/d	n/d	n/d	n/d
Granum	420	1	CARLS	690	10,315	24.56	3,190	7.60	2.90	5,063	2,000	680	893
Cremona	415	1	PRL	61	7,206	17.36	6,312	15.21	18.03	17,059	17,500	181	619
Edgerton	403	1	NLLS	293	16,552	41.07	2,903	7.20	4.84	6,311	n/d	1,380	1,418
New Sarepta	401	1	YRL	209	22,911	57.13	2,929	7.30	2.27	4,802	300	1,259	1,411
Hay Lakes	398	1	PRL	182	7,125	17.90	3,945	9.91	6.07	11,955	500	316	522

2005 Output Measures - Section Two

Library Boards	2005 Population	Sites	Library System	Other Materials	All Materials	Materials per Capita	Circulation	Circulation per Capita	Circulation per Hour	Circulation per FTE	In Library Material Use	Interlibrary Loans Borrowed	Interlibrary Loans Lent
Sangudo	398	1	YRL	236	11,248	28.26	3,087	7.76	2.42	11,433	1,150	451	1,190
Standard	389	1	MLS	274	16,263	41.81	7,325	18.83	11.27	20,347	850	1,344	1,169
Warner	379	1	CARLS	500	16,906	44.61	3,475	9.17	5.70	8,688	3,000	3,546	2,374
Chauvin	378	1		79	9,729	25.74	1,991	5.27	3.37	6,637	12,000	0	0
Rockyford	375	1	MLS	109	6,228	16.61	3,962	10.57	6.60	10,426	1,500	729	618
Holden	374	1	NLLS	205	9,008	24.09	7,249	19.38	7.45	9,538	12,950	901	1,023
Nampa	372	1	PLS	181	28,061	75.43	3,848	10.34	2.50	4,138	10,000	410	1,150
Rosemary	366	1	SLS	633	10,845	29.63	9,724	26.57	7.65	14,733	15,000	24	126
Coutts	364	1	CARLS	717	12,327	33.87	4,156	11.42	2.61	8,149	7,600	329	1,302
Bawlf	362	1	PRL	621	5,838	16.13	2,547	7.04	1.82	3,691	50	219	721
Champion	355	1	CARLS	334	7,980	22.48	2,624	7.39	4.64	6,560	150	611	1,506
Big Valley	340	1		70	6,329	18.61	1,406	4.14	0.70	n/d	1,000	41	0
Longview	307	1	MLS	74	9,049	29.48	2,471	8.05	3.29	6,336	1,700	368	754
Veteran	292	1		594	12,973	44.43	9,095	31.15	9.73	19,772	25,000	0	0
Willingdon	287	1		292	15,206	52.98	1,540	5.37	5.13	n/a	83	n/d	n/d
Elnora	274	1	PRL	210	3,899	14.23	1,897	6.92	3.79	7,026	1,850	237	310
Vilna	269	1	NLLS	30	7,018	26.09	829	3.08	1.18	2,073	6,500	0	0
Carmangay	261	1	CARLS	792	10,639	40.76	6,995	26.80	14.73	16,267	4,000	1,174	2,405
Glenwood	258	1	CARLS	1574	23,735	92.00	22,531	87.33	39.39	34,663	1,150	2,714	4,567
Morrin	252	1	MLS	218	3,848	15.27	3,500	13.89	5.83	10,294	750	514	834
Waskatenau	252	1	NLLS	237	5,986	23.75	2,160	8.57	4.27	8,308	2,500	215	328
Hughenden	235	1	PRL	264	8,443	35.93	2,429	10.34	5.10	10,561	n/d	440	309
Kinuso	231	1	PLS	48	7,361	31.87	3,895	16.86	2.44	43,278	35,000	220	201
Donalda	230	1	PRL	72	4,127	17.94	2,738	11.90	1.49	9,441	200	239	532
Lougheed	228	1	PRL	468	10,596	46.47	2,878	12.62	4.11	7,020	2,800	161	777
Delia	215	1	MLS	2519	24,218	112.64	11,534	53.65	9.92	10,985	12,000	533	1,020
Czar	205	1	PRL	147	7,125	34.76	3,414	16.65	5.95	13,656	76	54	146
Arrowwood	190	1	CARLS	664	13,768	72.46	4,596	24.19	4.60	8,356	142	567	2,204
Youngstown	184	1	MLS	275	7,964	43.28	1,654	8.99	2.76	4,594	750	263	526
Heisler	183	1	PRL	154	5,340	29.18	802	4.38	2.01	3,487	500	64	66
Hussar	181	1	MLS	135	6,358	35.13	4,594	25.38	8.26	14,356	450	724	335



2005 Output Measures - Section Three

Library Boards	2005 Population	Sites	Library System	Turnover Rate	Reference Questions per Year	Annual Visits	Total Number Programs	Total Program Participants	Cardholders	Cardholders Renewed 2005	Cardholders per Capita	Renewed Cardholders per Capita	Main Library Area (Sq. Meters)
Calgary	956,078	17		6.12	2,269,410	5,590,503	10,072	297,445	487,484	211,269	0.51	0.22	11,785
Edmonton	712,391	16		4.69	1,214,769	5,364,329	4,369	150,177	335,400	330,440	0.47	0.46	19,081
Strathcona County	80,232	2		5.73	44,527	493,314	551	23,875	27,780	18,089	0.35	0.23	2,928.24
Red Deer	79,082	2		2.96	95,126	595,110	518	18,975	45,855	35,898	0.58	0.45	4,000
Lethbridge	77,202	2	CARLS	2.68	177,703	434,748	2,653	40,766	40,908	18,617	0.53	0.24	4,900
RM of Wood Buffalo	73,176	1		2.08	97,807	134,019	299	9,752	14,280	n/d	0.20	n/d	1,820
St. Albert	56,310	1		4.94	39,196	275,935	516	24,842	26,446	26,152	0.47	0.46	2,287
Medicine Hat	56,048	1	SLS	2.52	16,708	21,292	462	11,690	n/d	9,553	n/d	0.17	2,790
Grande Prairie	44,631	1	PLS	2.95	11,250	171,020	420	6,339	17,500	9,947	0.39	0.22	1,825
Parkland County	29,679	4	YRL	0.82	6,750	39,600	62	2,780	1,237	2,840	0.04	0.10	666.5
Airdrie	27,069	1		2.16	15,100	40,800	304	3,194	5,668	1,522	0.21	0.06	550
Spruce Grove	18,405	1	YRL	4.39	8,198	105,332	558	8,472	5,463	4,216	0.30	0.23	904.5
Camrose	15,850	1	PRL	3.32	11,201	71,084	262	1,615	6,107	6,107	0.39	0.39	1,180
Grande Prairie County No. 1	15,638	3	PLS	0.57	12,350	10,100	115	2,834	734	413	0.05	0.03	284.1
Leduc	15,630	1	YRL	2.65	23,700	55,354	188	3,210	6,486	5,082	0.41	0.33	1,080
Lloydminster*	15,487	1		1.62	13,950	85,794	169	3,202	18,074	6,410	1.17	0.41	1,116
Fort Saskatchewan	14,685	1		1.49	4,325	208,088	162	2,976	5,898	3,152	0.40	0.21	1,000
Cochrane	12,688	1		3.24	5,000	79,378	219	3,173	4,242	2,164	0.33	0.17	810
Leduc County	12,526	0	YRL	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Westlock+	11,679	4	YRL	1.59	2,650	30,100	419	2,520	3,271	2,904	0.28	0.25	650.31
Okotoks	11,664	1	MLS	3.89	8,450	65,550	273	5,098	9,654	9,654	0.83	0.83	1,350
Brooks	11,604	1	SLS	1.71	22,991	63,350	151	5,846	n/d	1,910	n/d	0.16	985
Cold Lake	11,595	3	NLLS	1.60	27,050	171,000	321	21,250	4,041	2,857	0.35	0.25	1,068.1
Canmore	11,442	1	MLS	3.00	13,800	159,809	1,939	9,480	6,910	6,486	0.60	0.57	585
Wetaskiwin	11,154	1	YRL	2.86	5,769	62,493	244	3,355	5,185	3,675	0.46	0.33	732
Lacombe	10,850	1	PRL	3.05	16,610	41,100	396	3,697	4,803	3,011	0.44	0.28	375
Wetaskiwin County No. 10	10,695	3	YRL	0.27	183	1,356	73	1,265	769	708	0.07	0.07	349.8
Stettler+	10,583	1	PRL	1.33	3,850	18,250	190	12,564	1,520	1,458	0.14	0.14	465
Stony Plain	10,544	1	YRL	4.16	2,924	67,750	422	5,900	5,085	3,801	0.48	0.36	772.2
Barrhead+	9,981	2	YRL	1.61	5,800	43,050	225	3,560	3,116	2,486	0.31	0.25	744.5
Lethbridge County	9,930	0		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

2005 Output Measures - Section Three

Library Boards	2005 Population	Sites	Library System	Turnover Rate	Reference Questions per Year	Annual Visits	Total Number Programs	Total Program Participants	Cardholders	Cardholders Renewed 2005	Cardholders per Capita	Renewed Cardholders per Capita	Main Library Area (Sq. Meters)
Yellowhead County	9,881	3	YRL	1.01	2,150	58,650	1,673	9,747	1,651	1,405	0.17	0.14	1,849.05
Mackenzie M.D. No. 23	9,687	3		1.52	1,027	57,250	72	1,956	3,179	1,868	0.33	0.19	1,097.34
Strathmore	9,653	1	MLS	2.61	1,779	n/d	242	9,001	n/d	3,687	n/d	0.38	4,425
High River	9,522	1	MLS	2.68	11,150	88,205	403	3,124	3,730	3,730	0.39	0.39	650
Slave Lake+	9,440	3	PLS	1.05	2,450	39,550	196	2,422	2,697	1,512	0.29	0.16	451.79
Hinton	9,405	1	YRL	1.85	10,750	33,050	116	3,343	2,712	2,275	0.29	0.24	832
Lac Ste Anne County	8,948	2	YRL	0.32	225	1,467	255	1,199	675	675	0.08	0.08	257.96
Whitecourt	8,747	1	YRL	1.89	5,200	34,255	116	1,396	3,579	3,157	0.41	0.36	590
Sylvan Lake	8,504	1	PRL	2.01	21,950	49,550	237	7,030	3,983	3,061	0.47	0.36	505.44
Bonnyville M.D. No. 87	8,399	0	NLLS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Edson	8,365	1	YRL	1.97	21,450	56,000	277	3,649	2,591	2,590	0.31	0.31	552.4
Beaumont	8,361	1	YRL	2.70	6,500	47,250	384	7,262	2,943	2,436	0.35	0.29	670
Banff	8,352	1	MLS	2.98	15,247	151,480	311	4,904	n/d	3,921	n/d	0.47	601
Lac La Biche+	8,077	2	NLLS	1.37	6,800	29,950	160	4,490	2,742	1,868	0.34	0.23	315
Chestermere	7,804	0		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Drumheller	7,785	1	MLS	1.65	1,700	56,396	127	2,708	2,393	2,250	0.31	0.29	552
Taber	7,671	1	CARLS	1.49	12,600	42,423	93	1,181	3,356	2,325	0.44	0.30	393.62
Athabasca County No. 12	7,521	3	NLLS	0.25	2,160	50,100	453	11,733	674	545	0.09	0.07	672.5
Innisfail	7,208	1	PRL	1.70	9,900	27,250	196	1,913	2,011	1,606	0.28	0.22	280
Newell County No. 4	7,137	3	SLS	0.35	500	2,250	160	1,383	468	123	0.07	0.02	512
Brazaeu County	6,895	0	YRL	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Pincher Creek+	6,863	1	CARLS	2.02	7,650	24,353	54	1,194	1,704	1,039	0.25	0.15	276.03
Olds	6,703	1	PRL	2.19	4,200	37,600	374	3,050	3,655	2,993	0.55	0.45	469.8
Rocky Mountain House	6,584	1	PRL	2.12	13,950	85,500	103	1,941	4,458	3,454	0.68	0.52	761.4
Morinville	6,540	1	NLLS	1.47	3,356	21,860	165	2,046	3,087	2,318	0.47	0.35	330
Ponoka	6,330	1	PRL	1.57	2,950	27,500	55	664	1,542	1,198	0.24	0.19	414
Crowsnest Pass	6,262	2	CARLS	0.26	400	6,750	48	148	1,567	1,206	0.25	0.09	351.81
Peace River	6,240	1	PLS	1.80	550	22,039	103	1,307	2,965	1,597	0.48	0.26	446
Drayton Valley	6,210	1	YRL	2.29	1,050	32,200	40	261	2,388	2,268	0.38	0.37	439.44
St. Paul County No. 19	6,145	4	NLLS	0.20	12,600	76,900	1,229	4,092	1,362	n/d	0.22	n/d	572.65
Coaldale	6,104	1	CARLS	2.29	4,138	29,321	129	2,928	3,704	2,346	0.61	0.38	688

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Devon	6,095	1	YRL	1.68	3,950	32,500	45	442	2,133	2,132	0.35	0.35	209.07
Taber M.D.	6,012	3		0.54	5,225	21,550	70	948	701	701	0.12	0.12	222.75
Bonnyville	5,896	1	NLLS	1.43	7,950	31,500	44	625	1,964	1,266	0.33	0.21	419
Vegreville	5,376	1	NLLS	1.91	3,600	37,450	388	9,422	2,880	2,287	0.54	0.43	965
Wainwright	5,365	1	NLLS	1.13	9,525	22,516	151	11,331	1,278	n/d	0.24	n/d	360
St. Paul	5,144	1	NLLS	1.63	1,863	20,014	145	1,753	2,181	1,570	0.42	0.31	499.5
Fairview+	4,956	1	PLS	1.60	10,500	31,500	148	2,811	1,422	613	0.29	0.12	335
Jasper	4,511	1	YRL	2.08	1,900	27,499	73	968	2,086	2,086	0.46	0.46	300
Vermilion	4,435	1	NLLS	2.81	5,692	28,450	241	1,984	1,988	1,159	0.45	0.26	376.7
Blackfalds	4,373	1	PRL	1.20	2,100	18,798	335	2,997	1,113	939	0.25	0.21	146.2
Redcliff	4,372	1	SLS	2.24	10,350	24,900	97	1,470	n/a	892	n/a	0.20	438.5
Big Lakes M.D.	4,181	0		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Didsbury	3,932	1	PRL	2.36	4,300	40,250	350	3,203	1,590	1,560	0.40	0.40	410
High Level	3,849	1	PLS	1.32	1,275	34,937	n/d	n/d	2,579	1,016	0.67	0.26	243
Grande Cache	3,828	1	YRL	0.75	1,900	7,250	18	340	1,229	869	0.32	0.23	408.78
Woodlands County	3,818	2	YRL	1.03	5,950	5,000	416	6,802	548	535	0.14	0.14	389
Warner County No. 5	3,798	1	CARLS	0.29	78	1,500	7	112	40	35	0.01	0.01	188.8
Vulcan County	3,778	0	CARLS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sheep River+	3,652	1	MLS	1.71	2,750	11,300	40	295	1,182	1,182	0.32	0.32	232.26
Claresholm	3,622	1	CARLS	1.27	6,600	34,200	196	2,066	2,792	1,478	0.77	0.41	881
Opportunity M.D.	3,570	1	PLS	0.41	12,000	2,181	52	570	415	265	0.12	0.07	300
Three Hills	3,554	1	MLS	1.90	950	20,650	22	1,441	1,977	246	0.56	0.07	288
Cardston	3,475	1	CARLS	2.37	35,150	25,000	125	2,560	1,410	1,177	0.41	0.34	837
Raymond	3,200	1	CARLS	1.35	5,300	24,850	83	1,566	2,233	1,027	0.70	0.32	431.68
Thorhild County No. 7	3,120	2	NLLS	0.29	1,000	6,000	95	1,804	445	274	0.14	0.09	321
Fort Macleod	2,990	1	CARLS	1.11	n/d	36,500	n/d	n/d	3,447	n/d	1.15	n/d	348
Hanna	2,986	1	MLS	1.05	2,900	9,000	37	820	1,209	1,137	0.40	0.38	312.5
High Prairie	2,820	1	PLS	1.15	22,800	35,490	211	3,876	1,676	902	0.59	0.32	464.5
Gibbons	2,730	1	NLLS	1.14	150	7,000	7	153	1,003	725	0.37	0.27	167.87
Provost M.D. No. 52	2,635	2	PRL	0.32	6,450	8,250	11	65	165	165	0.06	0.06	85
Crossfield	2,603	1		0.88	6,300	8,675	62	1,378	429	396	0.16	0.15	154.26

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Carstairs	2,501	1	PRL	0.89	3,750	6,843	68	553	1,085	789	0.43	0.32	180
Grimshaw	2,435	1	PLS	0.63	1,600	10,600	153	3,324	572	270	0.23	0.11	269.5
Athabasca	2,415	1	NLLS	1.44	n/d	18,599	92	557	1,841	1,350	0.76	0.56	233
Fox Creek	2,337	1	PLS	1.05	1,700	1,875	339	3,583	1,010	222	0.43	0.09	350
Sundre	2,267	1	PRL	1.93	8,700	10,700	149	2,503	1,898	1,786	0.84	0.79	134.19
Beaverlodge	2,176	1	PLS	0.98	1,550	8,850	81	912	1,369	721	0.63	0.33	324
Redwater	2,172	1	NLLS	2.27	1,600	18,750	85	1,385	1,029	656	0.47	0.30	234
Rimbey	2,160	1	PRL	1.98	1,800	31,600	245	4,071	1,450	1,425	0.67	0.66	252
Millet	2,125	1	YRL	0.66	5,150	4,000	81	798	854	619	0.40	0.29	198
Provost	2,078	1	PRL	0.93	750	5,100	39	1,324	621	579	0.30	0.28	144
Magrath	1,993	1	CARLS	0.89	3,750	21,050	335	7,145	1,436	794	0.72	0.40	313.6
Calmar	1,992	1	YRL	0.76	8,125	8,500	75	125	400	399	0.20	0.20	750
Sexsmith	1,934	1	PLS	1.75	2,850	10,600	165	3,478	1,255	688	0.65	0.36	184
Valleyview	1,856	1	PLS	0.75	4,200	14,025	91	1,773	925	413	0.50	0.22	495
Nanton	1,841	1	CARLS	0.76	63	9,950	43	429	1,109	597	0.60	0.32	300
Tofield	1,818	1	NLLS	1.66	9,000	18,000	116	795	1,919	1,278	1.06	0.70	225
Swan Hills	1,807	1	YRL	0.70	50	5,770	92	1,498	474	474	0.26	0.26	456.6
Vulcan	1,762	1	CARLS	1.18	1,900	12,350	31	365	861	236	0.49	0.13	290
Penhold	1,750	1	PRL	0.94	2,112	7,012	92	1,648	1,031	681	0.59	0.39	126
Bow Island	1,704	1	SLS	2.08	3,400	9,100	94	2,833	818	565	0.48	0.33	470
Picture Butte	1,701	1	CARLS	1.48	n/d	7,450	84	625	654	407	0.38	0.24	243.26
Lamont	1,692	1		0.49	200	2,550	32	839	275	238	0.16	0.14	198
Birch Hills County	1,644	3		2.02	8,550	11,300	34	724	163	163	0.10	0.10	272
Mayerthorpe	1,570	1	YRL	1.03	1,450	6,450	164	1,796	653	775	0.42	0.49	1,959
Bon Accord	1,532	1	NLLS	1.08	1,150	10,000	573	15,600	626	428	0.41	0.28	74.4
Peace M.D. No. 153	1,496	1	PLS	n/d	250	1,500	22	150	55	55	0.04	0.04	14.4
Elk Point	1,440	1	NLLS	0.64	1,300	3,500	72	1,080	701	476	0.49	0.33	315
Bassano	1,320	1	SLS	0.77	950	9,500	n/d	n/d	n/d	235	n/d	0.18	196.2
Manning	1,293	1	PLS	1.60	2,800	14,344	185	1,290	802	792	0.62	0.61	345.6
Bruderheim	1,202	1	NLLS	0.27	300	2,697	14	142	363	212	0.30	0.18	65
Rainbow Lake	1,186	1	PLS	0.26	2,700	2,250	72	680	496	351	0.42	0.30	102.24

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Bowden	1,174	1	PRL	0.46	250	2,700	18	588	348	345	0.30	0.29	107.55
Vauxhall	1,112	1	CARLS	1.02	400	3,550	13	318	695	359	0.63	0.32	100.5
Two Hills	1,109	1	NLLS	0.33	250	2,850	41	306	376	245	0.34	0.22	252
Falher	1,109	1	PLS	0.97	9,400	3,050	18	556	319	292	0.29	0.26	214.4
Irricana	1,104	1	MLS	0.60	2,600	5,500	32	270	545	350	0.49	0.32	116
Oyen	1,101	1	MLS	1.46	1,450	3,550	48	1,054	603	n/d	0.55	n/d	186
Spirit River	1,100	1	PLS	0.72	426	6,411	53	622	564	459	0.51	0.42	95.54
Bentley	1,094	1	PRL	1.29	650	10,150	137	989	454	454	0.41	0.41	176
Coronation	1,074	1	PRL	1.17	700	8,622	34	885	523	512	0.49	0.48	121
Viking	1,052	1	NLLS	1.09	450	3,850	37	65	482	401	0.46	0.38	93.72
Onoway	1,036	1	YRL	1.23	3,300	7,350	53	781	811	811	0.78	0.78	152.88
Trochu	1,033	1	MLS	0.77	1,550	7,500	34	300	551	551	0.53	0.53	146
Eckville	1,019	1	PRL	0.40	300	4,750	16	112	290	222	0.28	0.22	136.08
Smoky Lake	1,011	1	NLLS	0.84	700	6,100	34	491	468	442	0.46	0.44	162
Killam	1,004	1	PRL	1.22	100	7,500	40	240	419	356	0.42	0.35	167
Castor	935	1	PRL	0.93	750	3,500	18	504	250	239	0.27	0.26	68.04
Milk River	879	1	CARLS	0.49	1,950	4,750	70	965	568	345	0.65	0.39	187.5
Stirling	877	1	CARLS	0.72	950	15,250	n/d	n/d	680	534	0.78	0.61	123.3
Sedgewick	865	1	PRL	0.74	550	3,200	5	50	509	317	0.59	0.37	180
Forestburg	863	1	PRL	0.68	100	2,950	51	455	524	358	0.61	0.41	249.84
Boyle	851	1	NLLS	1.49	400	7,700	47	276	495	336	0.58	0.39	140.6
Duchess	836	1		0.29	2,650	2,000	30	405	623	425	0.75	0.51	114
Beiseker	828	1	MLS	0.96	3,000	2,750	11	689	341	341	0.41	0.41	46.8
Alix	825	1	PRL	0.62	4,500	3,972	12	49	157	157	0.19	0.19	188
Bashaw	825	1	PRL	0.62	100	3,013	32	378	325	318	0.39	0.39	88.75
McLennan	804	1	PLS	0.37	1,550	5,000	24	225	183	125	0.23	0.16	179.5
Thorsby	799	1	YRL	0.80	24,500	20,000	n/d	625	630	367	0.79	0.46	200
Daysland	779	1	PRL	0.54	700	1,750	23	742	283	248	0.36	0.32	104
Alberta Beach	762	1	YRL	0.86	1,250	9,136	53	660	610	550	0.80	0.72	180
Hardisty	761	1	PRL	0.50	200	8,750	105	1,664	622	369	0.82	0.48	665
Hythe	749	1	PLS	0.57	454	3,650	24	497	383	212	0.51	0.28	149.8

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Mannville	722	1	NLLS	0.84	11,750	5,000	33	900	474	416	0.66	0.58	2,500
Delburne	719	1	PRL	0.62	200	1,000	10	27	223	211	0.31	0.29	84.54
Mundare	715	1		0.33	875	4,000	15	128	730	n/d	1.02	n/d	36
Kitscoty	698	1		2.89	1,000	34,100	13	584	n/d	297	n/d	0.43	370
Linden	649	1	MLS	1.04	235	13,300	29	580	141	141	0.22	0.22	138.3
Acme	648	1	MLS	1.33	16	5,000	7	151	150	150	0.23	0.23	156.2
Consort	634	1	MLS	0.51	700	10,000	132	1,705	300	n/d	0.47	n/d	296
Rycroft	609	1		0.16	62	1,114	34	236	217	75	0.36	0.12	182.43
Wabamun	601	1	YRL	1.32	1,300	5,750	33	460	646	517	1.07	0.86	342
Clive	591	1	PRL	0.59	150	4,150	18	414	252	239	0.43	0.40	62.2
Breton	573	1	YRL	0.97	600	6,470	53	1,030	314	n/d	0.55	n/d	110.74
Warburg	560	1	YRL	0.54	400	1,250	23	78	199	199	0.36	0.36	190
Caroline	556	1	PRL	0.56	900	4,850	45	311	530	37	0.95	0.07	240
Marwayne	550	1	NLLS	0.91	2,550	80,500	40	497	755	632	1.37	1.15	120
Barnwell	548	1		1.00	50	3,000	n/d	55	319	319	0.58	0.58	182.25
Berwyn	546	1	PLS	0.30	850	3,850	12	165	178	97	0.33	0.18	76.96
Foremost	531	1	SLS	0.92	350	4,850	112	1,996	162	162	0.31	0.31	239
Carbon	530	1	MLS	0.31	456	2,278	3	12	167	167	0.32	0.32	58.59
Acadia M.D. No. 34	512	1	MLS	1.55	1,300	1,500	11	258	178	178	0.35	0.35	100
Andrew	485	1		0.38	8,250	6,250	183	6,510	665	643	1.37	1.33	180.3
Thorhild	478	1	NLLS	1.06	2,350	5,418	109	2,619	624	368	1.31	0.77	126
Stavely	455	1	CARLS	0.27	200	n/d	10	36	105	98	0.23	0.22	298.77
Ryley	437	1	NLLS	0.61	750	4,000	29	217	334	255	0.76	0.58	91.35
Hines Creek	437	1	PLS	0.17	0	n/d	33	180	206	206	0.47	0.47	n/d
Irma	435	1		0.64	2,900	16,300	95	2,150	501	501	1.15	1.15	831
Tilley	422	1		0.59	150	1,548	4	88	100	n/d	0.24	n/d	166
Granum	420	1	CARLS	0.31	600	2,550	4	7	266	132	0.63	0.31	120
Cremona	415	1	PRL	0.88	7,250	4,000	1	35	197	314	0.47	0.76	60
Edgerton	403	1	NLLS	0.18	59	3,521	10	40	196	144	0.49	0.36	1,363.5
New Sarepta	401	1	YRL	0.13	1,400	12,500	50	300	465	421	1.16	1.05	251
Hay Lakes	398	1	PRL	0.57	150	3,000	13	680	288	198	0.72	0.50	88.85

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Sangudo	398	1	YRL	0.27	900	20,250	9	980	289	289	0.73	0.73	33
Standard	389	1	MLS	0.45	188	3,350	2	33	151	n/d	0.39	n/d	144
Warner	379	1	CARLS	0.21	1,100	2,500	31	115	270	184	0.71	0.49	160
Chauvin	378	1		0.20	500	11,800	8	282	276	272	0.73	0.72	170
Rockyford	375	1	MLS	0.64	300	2,500	51	879	231	231	0.62	0.62	72.5
Holden	374	1	NLLS	0.80	6,250	7,800	118	2,162	316	232	0.84	0.62	90
Nampa	372	1	PLS	0.14	5,440	3,000	70	644	247	n/d	0.66	n/d	405
Rosemary	366	1	SLS	0.90	1,150	22,500	420	1,290	329	n/d	0.90	n/d	100
Coutts	364	1	CARLS	0.34	800	23,650	n/d	n/d	204	201	0.56	0.55	13.5
Bawlf	362	1	PRL	0.44	50	1,000	7	57	229	198	0.63	0.55	29.5
Champion	355	1	CARLS	0.33	200	2,778	6	123	392	198	1.10	0.56	67
Big Valley	340	1		0.22	625	2,008	140	692	244	186	0.72	0.55	56.7
Longview	307	1	MLS	0.27	1,000	1,350	8	96	173	173	0.56	0.56	85.56
Veteran	292	1		0.70	500	9,000	113	654	165	163	0.57	0.56	108
Willingdon	287	1		0.10	250	577	n/d	n/d	49	49	0.17	0.61	72.52
Elnora	274	1	PRL	0.49	300	1,200	11	54	226	169	0.82	0.62	20
Vilna	269	1	NLLS	0.12	11,100	3,750	5	114	198	n/d	0.74	n/d	123.84
Carmangay	261	1	CARLS	0.66	800	1,950	20	456	208	125	0.80	0.48	250
Glenwood	258	1	CARLS	0.95	150	5,700	36	761	368	238	1.43	0.92	186
Morrin	252	1	MLS	0.91	2,000	1,250	32	282	168	168	0.67	0.67	36
Waskatenau	252	1	NLLS	0.36	250	2,500	11	833	122	122	0.48	0.48	75
Hughenden	235	1	PRL	0.29	650	1,250	7	120	176	176	0.75	0.75	110
Kinuso	231	1	PLS	0.53	350	15,000	20	230	44	44	0.19	0.19	140
Donalda	230	1	PRL	0.66	115	3,700	67	1,115	217	197	0.94	0.86	37.8
Lougheed	228	1	PRL	0.27	1,650	2,400	103	646	223	165	0.98	0.72	162
Delia	215	1	MLS	0.48	1,650	14,850	35	840	295	292	1.37	1.36	630
Czar	205	1	PRL	0.48	15	1,250	47	820	106	106	0.52	0.52	79.2
Arrowwood	190	1	CARLS	0.34	90	3,337	15	421	122	113	0.64	0.59	109.49
Youngstown	184	1	MLS	0.21	400	900	1	11	62	62	0.34	0.34	170
Heisler	183	1	PRL	0.15	150	750	19	60	115	102	0.63	0.56	84
Hussar	181	1	MLS	0.72	208	3,120	7	139	162	162	0.90	0.90	64

2005 Output Measures - Section Three

Library Boards	2005 Population	Sites	Library System	Turnover Rate	Reference Questions per Year	Annual Visits	Total Number Programs	Total Program Participants	Cardholders	Cardholders Renewed 2005	Cardholders per Capita	Renewed Cardholders per Capita	Main Library Area (Sq. Meters)
Amisk	181	1	PRL	1.15	6,382	4,700	131	8,872	138	90	0.76	0.50	68.4
Lomond	171	1	CARLS	0.63	3,012	2,900	53	466	258	146	1.51	0.85	140
Alliance	171	1	PRL	0.27	300	1,600	18	128	137	101	0.80	0.59	166.32
Empress	171	1	MLS	0.38	460	27	22	15	84	84	0.49	0.49	49
Galahad	161	1	PRL	0.90	100	1,600	22	428	165	0	1.02	0.00	54
Cereal	160	1	MLS	0.39	500	5,000	32	63	126	126	0.79	0.79	110
Paradise Valley	152	1	NLLS	0.59	1,250	17,950	279	5,692	527	426	3.47	2.80	162
Edberg	150	1	PRL	0.15	3	565	13	104	174	147	1.16	0.98	960
Seba Beach	137	1	YRL	0.43	1,000	1,000	16	90	558	466	4.07	3.40	80.6
Milo	115	1	CARLS	0.42	718	3,700	39	696	310	227	2.70	1.97	68.25
Derwent	111	1		0.15	106	1,750	0	0	18	54	0.16	0.49	200
Savanna Community	n/a	1		0.16	41	1,921	27	1,215	32	n/d	n/d	n/d	432
<b>SUBTOTAL</b>	<b>2,924,460</b>	<b>292</b>		<b>3.32</b>	<b>4,788,673</b>	<b>17,259,768</b>	<b>45,858</b>	<b>980,639</b>	<b>1,262,009</b>	<b>858,223</b>	<b>0.43</b>	<b>0.29</b>	
<b>AVERAGE</b>				<b>1.20</b>							<b>0.55</b>	<b>0.42</b>	<b>579.27</b>
					<i>SYSTEMS SERVICE POINTS</i>								
Parkland Regional Library Board	n/a	4	PRL	0.43	1,100	25,150	23	575	648	485			276.01
Yellowhead Regional Library	n/a	0	YRL	n/a	n/a	n/a	n/a	n/a	n/a	n/a			n/a
Peace Library Board	n/a	7	PLS	0.43	1,350	19,250	112	2,694	1,214	706			1,570.02
Northern Lights Library Board	n/a	2	NLLS	0.58	3,400	22,700	101	947	824	594			133
Marigold Library Board	n/a	5	MLS	0.36	3,865	38,400	316	3,980	1,573	n/d			598.8
Shortgrass Library Board	n/a	1	SLS	0.54	2,010	15,379	58	1,184	236	n/d			189
Chinook Arch Regional Library System	n/a	0	CARLS	n/a	n/a	n/a	n/a	n/a	n/a	n/a			n/a
<b>SUBTOTAL</b>		<b>19</b>		<b>0.64</b>	<b>11,725</b>	<b>120,879</b>	<b>610</b>	<b>9,380</b>	<b>4,495</b>	<b>1,785</b>			
<b>AVERAGE</b>				<b>0.47</b>									<b>553.37</b>
<b>TOTAL</b>		<b>311</b>		<b>3.28</b>	<b>4,800,398</b>	<b>17,380,647</b>	<b>46,468</b>	<b>990,019</b>	<b>1,266,504</b>	<b>860,008</b>			
<b>AVERAGE</b>				<b>0.83</b>									<b>566.32</b>

2005 Library System Services Summary

Library Systems	Parkland Regional Library	Yellowhead Regional Library	Marigold Library System	Peace Library System	Shortgrass Library System	Northern Lights Library System	Chinook Arch Regional Library System	TOTAL	Average
<b>SYSTEM MEMBERSHIP</b>									
<b>Population Served</b>	186,482	229,174	114,581	133,507	91,528	144,902	158,157	1,058,331	151,190
<b>Members</b>									
Member Municipalities	60	43	38	34	11	50	32	268	38
Municipal Library Boards	44	34	27	25	10	33	28	201	29
Municipal Libraries	45	45	27	37	11	42	28	235	34
Member School Libraries	0	62	0	0	0	0	0	62	9
School Authorities	0	5	0	0	0	0	n/a	5	1
School Libraries under contract	51	0	0	51	27	2	0	131	19
<b>Non-Members</b>									
Municipalities	13	24	7	10	1	0	9	64	9
Library Boards	2	0	5	4	1	0	3	15	2
Municipal Libraries	2	0	5	8	2	0	5	22	3
<b>Service Points</b>									
System service points	4	0	5	7	0	2	0	18	3
Book Deposits	0	0	14	0	1	0	0	15	2
<b>Funding per capita</b>									
Municipal appropriation	\$5.43	\$3.20	\$0.00	n/a	\$3.83	\$3.20	\$4.11		\$3.30
Municipalities without a local board	n/a	n/a	\$6.94	\$6.25	\$7.66	\$6.40	\$6.11		\$6.67
Transfer per capita	\$0.00	\$0.00	\$4.61	\$2.75	\$3.83	\$0.00	\$3.57		\$2.11
<b>Personnel (FTE)</b>									
Professional Librarians	4.43	8.57	4.00	2.76	1.03	3.00	2.69	26.48	3.78
Other Professionals	2.15	0.86	0.83	2.14	0.83	0.00	3.11	9.92	1.42
Library Technicians	2.02	0.00	1.92	1.07	3.11	1.00	2.12	11.24	1.61
Other Technical	1.81	1.07	0.00	1.07	1.04	1.00	0.00	5.99	0.86
Support	12.00	11.23	6.66	9.23	8.51	8.00	12.61	68.24	9.75
Temporary/Contract	1.58	0.65	0.31	0.12	7.47	0.00	1.34	11.47	1.64
<b>TOTAL STAFF (FTE)</b>	23.99	22.38	13.72	16.39	21.99	13.00	21.87	133.34	19.05
<b>SYSTEM SERVICES</b>									
<b>Acquisitions</b>									
Items ordered	39,551	34,824	22,370	29,310	14,868	20,172	34,014	195,109	27,873
Items processed	43,987	46,200	30,033	26,946	19,034	21,564	43,949	231,713	33,102
Items catalogued	33,863	46,200	20,569	30,566	19,034	21,564	4,327	176,123	25,160

## 2005 Library System Services Summary

Library Systems	Parkland Regional Library	Yellowhead Regional Library	Marigold Library System	Peace Library System	Shortgrass Library System	Northern Lights Library System	Chinook Arch Regional Library System	TOTAL	Average
Items re-catalogued (recon)	18,817	n/a	34	0	19,038	0	0	37,889	6,315
Total in system catalogue	906,458	936,293	433,794	744,762	391,920	650,954	770,676	4,834,857	690,694
Percentage in system database	n/d	100%	97%	97%	100%	100%	99.5%		99%
Percentage "live" on network	100%	100%	97%	89%	100%	100%	100%		98%
<b>Book allotment</b>	\$1.40	1.37/capita; .70/student	n/a	\$2.75	\$3.83	\$2.15	\$2.45		\$2.52
<b>Delivery/Communications</b>	weekly/ fortnightly	weekly/ monthly	daily/weekly/ bi-monthly	weekly / bi- monthly	weekly	weekly	daily/ weekly/ bi-weekly		
<b>Consulting Services</b>									
Libraries visited	49	45	32	41	19	40	28	254	36
Consulting visits	131	85	144	58	30	86	229	763	109
Librarians' meetings	2	2	0	13	6	3	6	32	5
Print/online newsletter - issues	12	16	33	4	4	10	17	96	14
<b>Continuing Education</b>									
Conferences	5	n/a	1	1	4	1	0	12	2
Attendance	0	n/a	37	135	12	151	0	335	56
Workshops	6	30	21	8	21	23	25	134	19
Attendance	20	293	122	68	229	244	232	1,208	173
APLEN Training (topics)	0	0	0	3	0	0	0	3	0
Staff attendance	0	0	0	41	0	0	0	41	6
<b>Trustee Training</b>									
Sessions for System board	1	1	5	1	1	0	1	10	1
Attendance	36	29	27	9	4	0	7	112	16
Sessions for members trustees	0	0	7	0	1	0	6	14	2
Attendance	0	0	47	0	14	0	19	80	11
<b>Network Support</b>									
Network Provider for members	yes	no	yes	no	yes	yes	yes		
Coordinate purchase	yes	no	yes	no	yes	yes	yes		
Set standards for purchase	yes	no	yes	no	yes	yes	yes		
Standards must be followed	yes	n/a	yes	no	no	no	yes		
Network support provided	yes	no	yes	yes	yes	yes	yes		
<b>Collections and Resources</b>									
Print	23,822	31,541	8,984	21,773	2,085	8,519	1,375	98,099	14,014
Non-print	303	518	n/d	568	7,167	1,198	4,371	14,125	2,354
Electronic subscriptions - through APLEN/TAL	18	18	24	18	24	0	6	108	15

2005 Library System Services Summary

Library Systems	Parkland Regional Library	Yellowhead Regional Library	Marigold Library System	Peace Library System	Shortgrass Library System	Northern Lights Library System	Chinook Arch Regional Library System	TOTAL	Average
Electronic subscriptions - directly by system	1	0	4	3	4	0	18	30	4
Magazine/Index Subscriptions	7	10	12	16	12	11	16	84	12
Newspaper Subscriptions	0	0	9	11	4	0	11	35	5
<b>TOTAL COLLECTIONS</b>	24,151	32,087	9,033	22,389	9,296	9,728	5,797	112,481	16,069
<b>Loan Transactions</b>									
Print Materials	3,707	n/a	3,116	190	3	1,027	2,692	10,735	1,789
Non-print Materials	31	n/a	203	4	132	133	13,570	14,073	2,346
Magazines, Newspapers	0	n/a	700	0	0	169	31	900	150
<b>TOTAL CIRCULATION</b>	3,738	n/a	4,019	194	135	1,329	16,293	25,708	4,285
<b>RESOURCE SHARING/REFERENCE</b>									
<b>Items borrowed</b>									
within system	196	3,626	1,717	28	0	434	1374	7,375	1054
within Alberta excluding system	37	5,307	49	1	0	332	42	5,768	824
inter-provincial	1	259	0	0	0	0	13	273	39
outside Canada	n/a	2	0	0	0	0	0	2	0
<b>Total items borrowed</b>	234	9194	1766	29	0	766	1429	13418	1917
<b>Items lent</b>									
within system	4,398	92,975	7,131	7,139	0	1,307	324	113,274	16182
within Alberta excluding system	897	8,760	440	73	0	3,597	10	13,777	1968
inter-provincial	24	70	32	2	0	0	0	128	18
outside Canada	n/a	0	0	0	0	0	0	0	0
<b>Total items lent</b>	5,319	101,805	7,603	7,214	0	4,904	334	127,179	18168
<b>TOTAL INTERLIBRARY LOAN ACTIVITY</b>	5,553	110,999	9,369	7,243	0	5,670	1,763	140,597	20,085
<b>Reference transactions for the year</b>	743	31	41	n/a	11	n/a	195	1021	204
<b>Cardholders</b>	n/a	n/a	1	n/a	91	0	n/a	92	31
<b>Library Programs</b>									
Programs in member libraries	n/d	n/a	4	70	15	30	45	164	33
Attendance	n/d	n/a	26	n/a	0	n/d	635	661	220
<b>Electronic Performance</b>									
Internet workstations	29	27	22	20	20	25	n/d	143	24
Electronic reference per week	147	586	165	71	9	n/d	302	1280	213
Reference transactions per week	n/a	31	41	0	11	n/d	195	278	56
<b>TOTAL REFERENCE TRANSACTIONS</b>	147	617	206	71	20	n/d	497	1558	260
<b>Percent: electronic/total</b>	100%	95%	80%	100%	45%	n/d	61%		80%
<b>Virtual visits</b>									

2005 Library System Services Summary

Library Systems	Parkland Regional Library	Yellowhead Regional Library	Marigold Library System	Peace Library System	Shortgrass Library System	Northern Lights Library System	Chinook Arch Regional Library System	TOTAL	Average
to website	87,600	19,690	n/a	n/a	191,576	10,612	187,356	496,834	99,367
to catalogue	28,242	329,264	329,264	n/a	427,078	0	34,925	1,148,773	191,462
<b>TOTAL VIRTUAL VISITS</b>	115,842	348,954	329,264	n/a	618,654	10,612	222,281	1,645,607	274,268
<b>CUSTOMER SATISFACTION</b>									
<b>Member Library Satisfaction</b>									
System staff	5.00	4.35	4.2	n/d	4.71	n/d	5.00		4.65
Acquisitions and cataloguing support	4.80	4.17	4.4	n/d	4.86	n/d	4.79		4.60
Turnaround time for orders	4.80	3.96	3.7	n/d	4.15	n/d	4.56		4.23
Delivery services	n/a	4.17	4.6	n/d	4.71	n/d	4.79		4.57
Training and continuing education opportunities	4.80	4.14	4.3	n/d	4.29	n/d	5.00		4.51
Technical support/network support	4.85	3.95	4.15	n/d	4.29	n/d	5.00		4.45
Consulting support	4.30	4.23	4.15	n/d	4.43	n/d	5.00		4.42
Awareness of system structure and services	3.50	4.23	4.3	n/d	4.15	n/d	5.00		4.24
<b>Member Council Satisfaction</b>									
Satisfaction with System service	4.30	4	4.25	4.4	4.33	n/d	n/d		4.26
Communications - System board & municipality	4.70	3.85	4.1	4.4	4.67	n/d	n/d		4.34
Satisfaction with System plan of service	4.70	3.74	4.35	4.13	4.33	n/d	n/d		4.25

2005 Electronic Performance Measures

Library Boards	2005 Population	Sites	Library System	Number of Workstations	Workstations per 1000 Population	%age of Time Workstations in Use	In Library Sessions per Week	Customers per Week	Questions Searched per Week	Sites/Sources Used per Week	E-Reference as % of all Reference	Virtual Visits (Website & Catalogue)
Calgary	956,078	17		412	0.43	46%	n/d	97,000	n/d	2,267,460	0.34%	12,938,429
Edmonton	712,391	16		291	0.41	55.7%	18,948	n/d	n/d	n/d	0.36%	3,523,855
Strathcona County	80,232	2		43	0.54	47%	1,344	1,344	1,521	4,833	64%	246,271
Red Deer	79,082	2		63	0.80	38.5%	1,541	n/d	n/d	n/d	2%	313,478
Lethbridge	77,202	2	CARLS	19	0.25	44.47%	n/d	625	1,689	2,333	32%	699,155
RM of Wood Buffalo	73,176	1		9	0.12	76.7%	325	n/d	n/d	n/d	0	40,557
St. Albert	56,310	1		39	0.69	25%	629	605	1,359	2,090	64%	159,360
Medicine Hat	56,048	1	SLS	32	0.57	69%	279	109	233	437	51%	n/d
Grande Prairie	44,631	1	PLS	8	0.18	55%	557	347	549	759	72%	351,504
Parkland County	29,679	4	YRL	20	0.67	36.17%	112	4	38	17	61%	0
Airdrie	27,069	1		9	0.33	60%	243	243	86	54	6%	n/d
Spruce Grove	18,405	1	YRL	6	0.33	17%	n/d	67	58	122	26%	n/d
Camrose	15,850	1	PRL	16	1.01	64%	120	0	0	0	0	201,823
Grande Prairie County No. 1	15,638	3	PLS	4	0.26	55%	23	n/d	n/d	n/d	5%	n/d
Leduc	15,630	1	YRL	9	0.58	73.21%	409	409	555	997	54%	n/d
Lloydminster*	15,487	1		12	0.77	21%	151	157	183	333	40%	366,716
Fort Saskatchewan	14,685	1		12	0.82	44%	333	277	414	614	83%	25,135
Cochrane	12,688	1		10	0.79	62%	255	78	62	122	38%	28,667
Leduc County	12,526	0	YRL	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Westlock+	11,679	4	YRL	19	1.63	28.6%	51	85	3	5	46%	0
Okotoks	11,664	1	MLS	16	1.37	42%	680	412	582	1,886	78%	0
Brooks	11,604	1	SLS	5	0.43	62%	241	245	110	110	32%	n/d
Cold Lake	11,595	3	NLLS	9	46.88	92%	437	378	4,536	5,670	91%	43,484
Canmore	11,442	1	MLS	12	1.05	54%	865	964	262	438	49%	n/d
Wetaskiwin	11,154	1	YRL	9	0.81	31%	n/d	208	310	716	86%	n/d
Lacombe	10,850	1	PRL	7	0.65	67%	230	230	774	2,325	70%	104,857
Wetaskiwin County No. 10	10,695	3	YRL	6	0.56	27.5%	n/d	5	3	8	n/d	n/d
Stettler+	10,583	1	PRL	9	0.85	9.97%	35	35	73	104	50%	48,846
Stony Plain	10,544	1	YRL	8	0.76	71%	n/d	130	154	580	73%	9,130
Barrhead+	9,981	2	YRL	10	1.00	42.5%	97	92	108	290	50%	0
Lethbridge County	9,930	0		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

2005 Electronic Performance Measures

Library Boards	2005 Population	Sites	Library System	Number of Workstations	Workstations per 1000 Population	%age of Time Workstations in Use	In Library Sessions per Week	Customers per Week	Questions Searched per Week	Sites/Sources Used per Week	E-Reference as % of all Reference	Virtual Visits (Website & Catalogue)
Yellowhead County	9,881	3	YRL	12	1.21	42.4%	85	74	135	252	80%	n/d
Mackenzie M.D. No. 23	9,687	3		8	0.83	32%	30	n/d	n/d	n/d	n/d	n/d
Strathmore	9,653	1	MLS	8	0.83	88%	n/d	n/d	n/d	n/d	n/d	n/d
High River	9,522	1	MLS	7	0.74	59%	177	153	249	341	63%	n/d
Slave Lake+	9,440	3	PLS	17	1.80	66.67%	311	227	254	505	85%	n/d
Hinton	9,405	1	YRL	5	0.53	31%	n/d	101	200	400	50%	1,759
Lac Ste Anne County	8,948	2	YRL	6	0.67	40.65%	12	10	14	55	83%	0
Whitecourt	8,747	1	YRL	5	0.57	46%	159	147	48	153	32%	n/d
Sylvan Lake	8,504	1	PRL	7	0.82	86%	340	340	127	292	23%	82,316
Bonnyville M.D. No. 87	8,399	0	NLLS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Edson	8,365	1	YRL	6	0.72	75%	272	272	332	533	28%	0
Beaumont	8,361	1	YRL	8	0.96	30%	95	95	19	48	34%	n/d
Banff	8,352	1	MLS	11	1.32	69%	541	541	623	726	67%	n/d
Lac La Biche+	8,077	2	NLLS	12	1.49	75%	234	n/d	n/d	n/d	n/d	n/d
Chestermere	7,804	0		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Drumheller	7,785	1	MLS	3	0.39	34%	n/d	53	338	227	91%	332,952
Taber	7,671	1	CARLS	4	0.52	84%	118	118	151	235	41%	35,972
Athabasca County No. 12	7,521	3	NLLS	14	1.86	61%	257	42	87	143	86%	n/d
Innisfail	7,208	1	PRL	5	0.69	66%	123	58	267	89	57%	52,135
Newell County No. 4	7,137	3	SLS	12	1.68	33.5%	11	18	27	78	92%	n/d
Brazaeu County	6,895	0	YRL	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Pincher Creek+	6,863	1	CARLS	6	0.87	66%	n/d	55	27	39	19%	36,299
Olds	6,703	1	PRL	8	1.19	65%	264	124	920	2,757	87%	90,903
Rocky Mountain House	6,584	1	PRL	8	1.22	76%	392	221	342	385	56%	60,662
Morinville	6,540	1	NLLS	6	0.92	79%	n/d	112	47	39	41%	n/d
Ponoka	6,330	1	PRL	7	1.11	52%	152	152	179	163	76%	27,923
Crowsnest Pass	6,262	2	CARLS	7	1.12	95%	74	61	75	51	97%	11,158
Peace River	6,240	1	PLS	8	1.28	34%	103	3	75	155	85%	9,531
Drayton Valley	6,210	1	YRL	6	0.97	76.9%	75	102	240	81	0	0
St. Paul County No. 19	6,145	4	NLLS	25	4.07	44%	101	52	61	n/d	26%	n/d
Coaldale	6,104	1	CARLS	4	0.66	64%	80	80	95	124	91%	12,792

2005 Electronic Performance Measures

Library Boards	2005 Population	Sites	Library System	Number of Workstations	Workstations per 1000 Population	%age of Time Workstations in Use	In Library Sessions per Week	Customers per Week	Questions Searched per Week	Sites/Sources Used per Week	E-Reference as % of all Reference	Virtual Visits (Website & Catalogue)
Devon	6,095	1	YRL	11	1.80	7.3%	72	16	5	23	14%	n/d
Taber M.D.	6,012	3		14	2.33	25.49%	28	15	30	52	59%	n/d
Bonnyville	5,896	1	NLLS	5	0.85	95%	86	86	125	1,170	48%	0
Vegreville	5,376	1	NLLS	7	1.30	28.9%	n/d	n/d	n/d	n/d	69%	n/d
Wainwright	5,365	1	NLLS	5	0.93	52%	100	100	75	500	35%	n/d
St. Paul	5,144	1	NLLS	9	1.75	44%	73	n/d	n/d	n/d	n/d	3,116
Fairview+	4,956	1	PLS	6	1.21	25%	69	12	15	36	10%	n/d
Jasper	4,511	1	YRL	4	0.89	76.5%	153	228	1,000	512	96%	0
Vermilion	4,435	1	NLLS	4	0.90	41.4%	28	28	63	70	36%	0
Blackfalds	4,373	1	PRL	7	1.60	50%	n/d	n/d	101	353	81%	37,991
Redcliff	4,372	1	SLS	7	1.60	100%	n/d	128	31	59	25%	n/d
Big Lakes M.D.	4,181	0		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Didsbury	3,932	1	PRL	10	2.54	50%	164	60	44	73	35%	42,781
High Level	3,849	1	PLS	2	0.52	54%	94	110	90	252	90%	n/d
Grande Cache	3,828	1	YRL	7	1.83	46%	88	64	320	583	89%	n/d
Woodlands County	3,818	2	YRL	11	2.88	63.5%	58	75	162	600	58%	n/d
Warner County No. 5	3,798	1	CARLS	2	0.53	15%	2	0	0	0	n/d	n/d
Vulcan County	3,778	0	CARLS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sheep River+	3,652	1	MLS	3	0.82	51%	63	n/d	n/d	n/d	n/d	n/d
Claresholm	3,622	1	CARLS	9	2.48	73.8%	208	85	34	102	3%	29,754
Opportunity M.D.	3,570	1	PLS	3	0.84	50%	n/d	n/d	n/d	n/d	n/d	0
Three Hills	3,554	1	MLS	5	1.41	20.51%	55	65	31	585	58%	n/d
Cardston	3,475	1	CARLS	6	1.73	88%	120	120	43	241	10%	n/d
Raymond	3,200	1	CARLS	10	3.13	54%	132	94	110	318	51%	25,548
Thorhild County No. 7	3,120	2	NLLS	6	1.92	55.5%	71	12	61	41	77%	n/d
Fort Macleod	2,990	1	CARLS	5	1.67	46.5%	93	93	186	211	99%	17,338
Hanna	2,986	1	MLS	3	0.00	41.8%	33	3	n/d	n/d	25%	1,349
High Prairie	2,820	1	PLS	7	2.48	46.82%	111	221	163	298	75%	0
Gibbons	2,730	1	NLLS	3	1.10	41%	35	27	31	32	92%	0
Provost M.D. No. 52	2,635	2	PRL	4	1.52	77.5%	18	10	24	50	62%	291
Crossfield	2,603	1		5	1.92	86%	360	360	n/d	n/d	48%	n/d

2005 Electronic Performance Measures

Library Boards	2005 Population	Sites	Library System	Number of Workstations	Workstations per 1000 Population	%age of Time Workstations in Use	In Library Sessions per Week	Customers per Week	Questions Searched per Week	Sites/Sources Used per Week	E-Reference as % of all Reference	Virtual Visits (Website & Catalogue)
Carstairs	2,501	1	PRL	5	2.00	39%	48	49	178	144	72%	6,656
Grimshaw	2,435	1	PLS	4	1.64	24%	62	n/d	n/d	n/d	0	0
Athabasca	2,415	1	NLLS	5	2.07	42%	60	54	61	76	n/d	n/d
Fox Creek	2,337	1	PLS	11	4.71	14%	76	14	7	18	12%	n/d
Sundre	2,267	1	PRL	3	1.32	33%	16	16	48	137	96%	260,226
Beaverlodge	2,176	1	PLS	4	1.84	52%	51	51	253	137	90%	n/d
Redwater	2,172	1	NLLS	5	2.30	82%	130	130	42	31	84%	n/d
Rimbey	2,160	1	PRL	7	3.24	97.9%	521	175	n/d	175	n/d	15,767
Millet	2,125	1	YRL	3	1.41	65%	35	25	39	82	39%	0
Provost	2,078	1	PRL	3	1.44	20.37%	31	60	240	510	n/d	n/d
Magrath	1,993	1	CARLS	4	2.01	70%	57	32	43	32	49%	0
Calmar	1,992	1	YRL	4	2.01	75%	25	60	40	100	10.5%	n/d
Sexsmith	1,934	1	PLS	4	2.07	76%	122	n/d	207	396	79%	4,139
Valleyview	1,856	1	PLS	4	2.16	37%	98	98	79	57	55%	n/d
Nanton	1,841	1	CARLS	3	1.63	60%	53	53	26	141	95%	18,110
Tofield	1,818	1	NLLS	6	3.30	88%	210	414	168	504	78%	n/d
Swan Hills	1,807	1	YRL	3	1.66	33%	24	24	24	91	96%	n/d
Vulcan	1,762	1	CARLS	3	1.70	63%	68	50	93	208	72%	8,895
Penhold	1,750	1	PRL	4	2.29	45%	45	45	178	443	82%	10,144
Bow Island	1,704	1	SLS	5	2.93	35%	37	68	14	n/d	n/d	n/d
Picture Butte	1,701	1	CARLS	4	2.35	34%	48	n/d	n/d	n/d	n/d	13,014
Lamont	1,692	1		8	4.73	57%	n/d	12	36	72	100%	n/d
Birch Hills County	1,644	3		4	2.43	49%	5	n/d	n/d	n/d	n/d	n/d
Mayerthorpe	1,570	1	YRL	6	3.82	24%	36	n/d	n/d	n/d	n/d	n/d
Bon Accord	1,532	1	NLLS	2	1.31	90%	36	n/d	n/d	n/d	n/d	n/d
Peace M.D. No. 153	1,496	1	PLS	0	0.00	0	0	0	0	0	n/d	n/d
Elk Point	1,440	1	NLLS	5	3.47	57.69%	75	n/d	n/d	n/d	n/d	n/d
Bassano	1,320	1	SLS	5	3.79	58%	30	21	63	315	79%	0
Manning	1,293	1	PLS	4	3.09	54.92%	78	16	34	192	69%	n/d
Bruderheim	1,202	1	NLLS	3	2.50	24%	14	10	19	24	76%	n/d
Rainbow Lake	1,186	1	PLS	3	2.53	73%	22	n/d	n/d	n/d	0	n/d

### 2005 Electronic Performance Measures

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Bowden	1,174	1	PRL	4	3.41	47%	42	30	77	90	94%	2,041
Vauxhall	1,112	1	CARLS	2	1.80	19.02%	15	14	17	23	69%	7,671
Two Hills	1,109	1	NLLS	3	2.71	12.5%	13	13	22	22	89%	n/d
Falher	1,109	1	PLS	3	2.71	74%	45	45	35	42	60%	n/d
Irricana	1,104	1	MLS	5	4.53	53.33%	60	37	56	194	58%	n/d
Oyen	1,101	1	MLS	3	2.72	100%	38	12	3	6	27%	n/d
Spirit River	1,100	1	PLS	3	2.73	47%	28	17	15	38	64%	n/d
Bentley	1,094	1	PRL	5	4.57	28%	32	32	64	74	66%	3,887
Coronation	1,074	1	PRL	3	2.79	25%	0	0	0	0	0	7,884
Viking	1,052	1	NLLS	2	1.90	55%	8	0	0	0	n/d	0
Onoway	1,036	1	YRL	5	4.83	65%	97	97	249	623	79%	n/d
Trochu	1,033	1	MLS	3	2.90	64%	40	34	35	45	55%	n/d
Eckville	1,019	1	PRL	6	5.89	n/d	50	n/d	n/d	n/d	n/d	n/d
Smoky Lake	1,011	1	NLLS	4	3.96	80%	38	38	n/d	n/d	0	n/d
Killam	1,004	1	PRL	3	2.99	20%	10	4	10	16	98%	9,868
Castor	935	1	PRL	2	2.14	70%	17	42	126	504	91%	3,452
Milk River	879	1	CARLS	4	4.55	35%	44	38	95	355	90%	12,268
Stirling	877	1	CARLS	2	2.28	33%	19	19	31	110	62%	5,022
Sedgewick	865	1	PRL	4	4.62	31%	11	8	n/d	n/d	0	4,243
Forestburg	863	1	PRL	4	4.63	44.5%	34	34	102	82	98%	5,533
Boyle	851	1	NLLS	3	3.53	30.6%	39	22	27	54	82%	n/d
Duchess	836	1		3	3.59	100%	6	n/d	n/d	n/d	n/d	n/d
Beiseker	828	1	MLS	3	3.62	85%	24	n/d	n/d	n/d	27%	n/d
Alix	825	1	PRL	3	3.64	57%	36	8	7	4	12%	19,939
Bashaw	825	1	PRL	2	2.42	51%	22	12	2	2	60%	639
McLennan	804	1	PLS	4	4.98	67%	25	18	180	216	86%	n/d
Thorsby	799	1	YRL	9	11.26	40%	n/d	n/d	n/d	n/d	n/d	n/d
Daysland	779	1	PRL	3	3.85	60%	12	n/d	n/d	n/d	n/d	483
Alberta Beach	762	1	YRL	5	6.56	82%	82	0	0	0	0	n/d
Hardisty	761	1	PRL	5	6.57	62%	62	62	12	80	80%	n/d
Hythe	749	1	PLS	3	4.01	25%	n/d	16	27	63	75%	n/d

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Mannville	722	1	NLLS	4	5.54	35%	40	40	70	120	95%	n/d
Delburne	719	1	PRL	3	4.17	1%	n/d	44	2	1	50%	579
Mundare	715	1		4	5.59	75%	60	n/d	n/d	n/d	n/d	n/d
Kitscoty	698	1		5	7.16	2.4%	n/d	3	n/d	n/d	n/d	n/d
Linden	649	1	MLS	4	6.16	45%	30	30	42	90	96%	n/d
Acme	648	1	MLS	3	4.63	41.5%	10	n/d	n/d	n/d	25%	0
Consort	634	1	MLS	2	3.15	59%	9	n/d	n/d	n/d	100%	n/d
Rycroft	609	1		6	9.85	40%	n/d	3	10	10	n/d	n/d
Wabamun	601	1	YRL	3	4.99	11.1%	10	0	0	0	0	0
Clive	591	1	PRL	4	6.77	46%	37	37	34	51	94%	3,903
Breton	573	1	YRL	5	8.73	7%	n/d	n/d	n/d	n/d	n/d	n/d
Warburg	560	1	YRL	3	5.36	35%	6	12	15	12	65%	n/d
Caroline	556	1	PRL	5	8.99	42.5%	51	n/d	n/d	n/d	0	2,765
Marwayne	550	1	NLLS	3	5.45	38%	43	0	0	0	n/d	n/d
Barnwell	548	1		2	3.65	33%	9	7	10	10	100%	n/d
Berwyn	546	1	PLS	3	5.49	n/d	n/d	n/d	n/d	n/d	6%	n/d
Foremost	531	1	SLS	4	7.53	35%	18	15	33	65	82%	n/d
Carbon	530	1	MLS	2	3.77	92.5%	25	20	79	102	90%	n/d
Acadia M.D. No. 34	512	1	MLS	2	3.91	57.7%	50	50	100	200	79%	n/d
Andrew	485	1		3	6.19	n/d	n/d	270	150	57	79%	n/d
Thorhild	478	1	NLLS	5	10.46	93%	34	17	22	49	100%	55
Stavely	455	1	CARLS	1	2.20	100%	14	n/d	n/d	n/d	n/d	921
Ryley	437	1	NLLS	3	6.86	60%	29	11	19	35	56%	n/d
Hines Creek	437	1	PLS	0	0.00	n/d	n/d	0	0	0	n/d	0
Irma	435	1		4	9.20	33%	25	n/d	n/d	n/d	n/d	n/d
Tilley	422	1		5	11.85	30%	6	6	3	15	100%	n/d
Granum	420	1	CARLS	2	4.76	47.7%	21	21	10	150	98%	2,604
Cremona	415	1	PRL	5	12.05	86%	14	1,478	52	52	94%	961
Edgerton	403	1	NLLS	2	4.96	40%	14	13	13	n/d	93%	n/d
New Sarepta	401	1	YRL	8	19.95	75%	30	10	20	100	42%	50
Hay Lakes	398	1	PRL	4	10.05	53%	20	n/d	n/d	n/d	33%	1,136

2005 Electronic Performance Measures

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Sangudo	398	1	YRL	4	10.05	74%	74	74	249	290	95%	n/d
Standard	389	1	MLS	2	5.14	50%	13	13	5	36	100%	0
Warner	379	1	CARLS	2	5.28	90%	20	20	50	100	99%	3,675
Chauvin	378	1		14	37.04	44%	0	n/d	n/d	n/d	95%	n/d
Rockyford	375	1	MLS	2	5.33	20%	6	3	21	29	77%	n/d
Holden	374	1	NLLS	5	13.37	74%	35	4	72	134	52%	n/d
Nampa	372	1	PLS	4	10.75	35%	n/d	60	24	84	40%	100
Rosemary	366	1	SLS	5	13.66	62%	38	38	150	400	89%	n/d
Coutts	364	1	CARLS	3	8.24	32%	15	15	12	20	63%	n/d
Bawlf	362	1	PRL	2	5.52	24%	7	7	0	10	0	827
Champion	355	1	CARLS	1	2.82	59%	n/d	16	2	16	50%	1,958
Big Valley	340	1		2	5.88	25%	20	20	10	50	47%	n/d
Longview	307	1	MLS	3	9.77	22%	20	4	7	6	26%	n/d
Veteran	292	1		4	13.70	45%	9	25	11	15	59%	n/d
Willingdon	287	1		4	13.94	12.5%	2	n/d	n/d	n/d	n/d	n/d
Elnora	274	1	PRL	3	10.95	53%	12	17	63	181	91%	1,999
Vilna	269	1	NLLS	3	11.15	n/d	25	n/d	n/d	n/d	n/d	n/d
Carmangay	261	1	CARLS	1	3.83	40%	10	10	13	18	45%	1,081
Glenwood	258	1	CARLS	1	3.88	65%	13	13	17	68	99%	4,311
Morrin	252	1	MLS	3	11.90	100%	30	30	60	90	0	n/d
Waskatenau	252	1	NLLS	3	11.90	50%	2	2	3	9	71%	0
Hughenden	235	1	PRL	1	4.26	10%	1	n/d	n/d	n/d	n/d	1,344
Kinuso	231	1	PLS	5	21.65	38%	7	n/d	n/d	n/d	n/d	n/d
Donalda	230	1	PRL	3	13.04	3%	5	5	5	10	68%	7,153
Lougheed	228	1	PRL	3	13.16	42%	18	13	32	41	65%	477
Delia	215	1	MLS	3	13.95	46.51%	30	29	26	69	46%	0
Czar	205	1	PRL	1	4.88	10%	0	0	0	0	0	n/d
Arrowwood	190	1	CARLS	4	21.05	47.25%	n/d	21	125	687	99%	925
Youngstown	184	1	MLS	3	16.30	63%	10	14	62	68	90%	n/d
Heisler	183	1	PRL	2	10.93	63%	2	n/d	n/d	n/d	n/d	73
Hussar	181	1	MLS	2	11.05	13%	4	4	4	20	50%	196

2005 Electronic Performance Measures

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Amisk	181	1	PRL	1	5.52	40%	8	0	0	0	38%	n/d	
Lomond	171	1	CARLS	2	11.70	4%	6	6	11	30	16%	4,015	
Alliance	171	1	PRL	2	11.70	27.7%	5	5	19	21	79%	1,796	
Empress	171	1	MLS	2	11.70	46%	7	5	11	15	55%	n/d	
Galahad	161	1	PRL	2	12.42	60%	6	n/d	n/d	n/d	n/d	1,688	
Cereal	160	1	MLS	2	12.50	23%	8	20	20	20	100%	n/d	
Paradise Valley	152	1	NLLS	3	19.74	39%	33	33	39	74	61%	n/d	
Edberg	150	1	PRL	1	6.67	20%	3	n/d	n/d	n/d	n/d	1,068	
Seba Beach	137	1	YRL	4	29.20	40%	10	0	8	8	33%	n/d	
Milo	115	1	CARLS	2	17.39	19.6%	15	8	15	54	63%	2,581	
Derwent	111	1		3	27.03	20%	12	4	20	10	100%	0	
Savanna Community	n/a	1		n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	
<b>SUBTOTAL</b>	<b>2,924,460</b>	<b>292</b>		<b>2,017</b>			<b>38,433</b>	<b>114,026</b>	<b>26,272</b>	<b>2,316,665</b>		<b>20,481,959</b>	
<b>AVERAGE</b>						<b>50%</b>					<b>58.2%</b>		
							<i>SYSTEMS SERVICE POINTS</i>						
Parkland Regional Library Board	n/a	4	PRL	12	n/a	78.73%	29	35	31	63	52%	1,379	
Yellowhead Regional Library	n/a	0	YRL	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Marigold Library Board	n/a	5	MLS	12	n/a	30.76%	63	13	22	65	44%	n/d	
Peace Library Board	n/a	7	PLS	24	n/a	14%	32	4	103	6	80%	2,296	
Shortgrass Library Board	n/a	1	SLS	7	n/a	33%	80	n/d	81	204	65%	2,000	
Northern Lights Library Board	n/a	2	NLLS	7	n/a	47.5%	137	n/d	n/d	n/d	n/d	n/d	
Chinook Arch Regional Library System	n/a	0	CARLS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
<b>SUBTOTAL</b>		<b>19</b>		<b>62</b>			<b>341</b>	<b>52</b>	<b>237</b>	<b>338</b>		<b>5,675</b>	
<b>AVERAGE</b>						<b>40.8%</b>					<b>60%</b>		
<b>TOTAL</b>		<b>311</b>		<b>2,079</b>			<b>38,774</b>	<b>114,078</b>	<b>26,509</b>	<b>2,317,003</b>		<b>20,487,634</b>	
<b>AVERAGE</b>						<b>45%</b>					<b>59.2%</b>		

## 2005 Customer Satisfaction

Library Boards	2005 Population	Satisfaction Staff	Satisfaction Collection	Satisfaction Info Services	Satisfaction Facilities	Satisfaction E-resources	Satisfaction Hours	Overall Satisfaction	% Patrons Successful	% Patrons Unsuccessful	% Partially Successful
Calgary	956078	4.5	4	4.48	4.46	4.13	3.98	4.36	84	3	13
Edmonton	712391	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Strathcona County	80232	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Red Deer	79082	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Lethbridge	77202	4.61	4.02	4.6	4.44	4.23	4.17	4.36	78	8	14
Fort McMurray	73176	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
St. Albert	56310	4.13	3.8	4.33	3.73	4.09	3.74	4.24	n/d	n/d	n/d
Medicine Hat	56048	4	3	4	4	3	4	4	80	3	17
Grande Prairie	44631	4.63	3.96	4.57	4.38	4.32	4.36	4.47	84	1	15
Parkland County	29679	4	4	3.33	4.67	4	4.33	4	86	7	7
Airdrie	27069	4.86	3.29	4.79	4.5	4.36	3.79	3.89	80	0	20
Spruce Grove	18405	4.79	3.89	4.63	4.1	3.73	4.04	4.29	77	4	15
Camrose	15850	4.69	3.77	4.11	4.25	4.18	4.15	4.31	69	0	0
Grande Prairie County	15638	5	4	5	4.5	5	4.5	5	85	10	5
Leduc	15630	4.6	4	4.6	4.6	4.4	4.3	4.5	80	5	15
Lloydminster	15487	4.4	4.2	4.4	4.7	4.3	4.4	4.3	86	1	13
Fort Saskatchewan	14685	4.5	4.2	4.95	5	4.63	4.95	4.98	67	7	21
Cochrane	12688	4.8	4	4.1	4.8	3.1	3.1	3.8	59	8	33
Leduc County	12526	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Westlock	11679	4.335	2.45	3.96	4.715	3.675	2.83	4.4335	96	2	1
Okotoks	11664	4.7	4.3	4	4.5	4.2	4.3	4.6	89	5	6
Brooks	11604	4.8	4.2	4.6	4.6	4.3	4.5	4.6	89	4	7
Cold Lake	11595	4.59	4.15	4.61	4.7	3.69	4	4.31	84	8	8
Canmore	11442	4.9	4	4.8	4.3	3.6	4	4.5	93	2	5
Wetaskiwin	11154	4.76	4.07	4.67	4.76	4.03	4.59	4.75	91	3	6
Lacombe	10850	5	3	4	2	3	3	4	66	10	24
Wetaskiwin County	10695	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Stettler	10583	4.86	4.21	4.82	4.23	4.75	3.78	4.64	93	4	4
Stony Plain	10544	4.8	4.1	4.8	4.8	4.6	4.4	4.7	84	3	12
Barrhead	9981	4.75	4.5	4.7	4.2	4.2	4.2	4.7	94	6	0
Lethbridge County	9930	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

## 2005 Customer Satisfaction

Library Boards	2005 Population	Satisfaction Staff	Satisfaction Collection	Satisfaction Info Services	Satisfaction Facilities	Satisfaction E-resources	Satisfaction Hours	Overall Satisfaction	% Patrons Successful	% Patrons Unsuccessful	% Partially Successful
Yellowhead County	9881	4.83	4.22	4.81	4.42	4.53	4.13	4.67	91	2	7
Mackenzie M.D.	9687	4	4	3	4	4	5	4	85	15	0
Strathmore	9653	4.89	4.22	4.65	4.89	4	4.76	4.72	88	3	9
High River	9522	5	4.4	4.9	4.8	4.6	4.4	4.9	93	0	7
Slave Lake	9440	5	4	5	5	5	4	5	87	4	9
Hinton	9405	5	5	5	5	5	5	5	91	2	7
Lac Ste Anne County	8948	4.4	3.65	3.8	3.95	4.35	3.35	4.4	83	8	10
Whitecourt	8747	4.9	4.5	4.9	4.9	3.9	4.5	4.9	43	2	8
Sylvan Lake	8504	4.8	4.3	4.3	4.6	4.6	4.17	4.5	77	5	18
Bonnyville MD	8399	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Edson	8365	4.62	3.91	4.62	4.68	4.4	4.38	4.51	85	4	11
Beaumont	8361	4.5	3.9	4.7	4.8	4	4.4	4.8	89	4	7
Banff	8352	4.87	4.4	4.81	4.83	4.3	4.4	4.65	87	0	10
Lac La Biche	8077	5	4	5	4	5	4	4	81	0	19
Chestermere	7804	0	0	0	0	0	0	0	0	0	0
Drumheller	7785	5	4	5	5	5	5	5	92	3	6
Taber	7671	4	4	5	3	4	3	4	87	1	13
Athabasca County	7521	4.5	3.5	4	4.5	4	3.5	3.75	84	7	10
Innisfail	7208	5	4	4	3	3	4	4	90	5	5
Newell County	7137	4.4	4	3.7	4	5	4.2	4.2	65	0	35
Brazeau County	6895	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Pincher Creek	6863	n/d	n/d	n/d	n/d	n/d	nd	nd	nd	n/d	n/d
Olds	6703	5	4	5	5	5	5	5	81	2	15
Rocky Mountain House	6584	4.7	3.8	4.5	5	3.8	4.2	4.5	84	5	10
Morinville	6540	4.8	3.9	4.8	4.7	4.7	4.2	4.6	85	2	13
Ponoka	6330	4.9	4.4	4.9	4.8	4.7	4.2	4.8	86	0	14
Crowsnest Pass	6262	n/d	n/d	n/d	n/d	n/d	n/d	n/d	95	0	5
Peace River	6240	4.6	4.2	4.5	4.1	4.5	4.5	4.5	87	1	12
Drayton Valley	6210	4.64	3.81	4.54	4.58	3.85	4.14	4.32	76	0	19
St. Paul County	6145	5	4.25	4.25	5	5	4.5	5	87	10	7
Coaldale	6104	4.88	4.18	4.86	4.89	4.61	4.35	4.75	92	0	8

## 2005 Customer Satisfaction

Library Boards	2005 Population	Satisfaction Staff	Satisfaction Collection	Satisfaction Info Services	Satisfaction Facilities	Satisfaction E-resources	Satisfaction Hours	Overall Satisfaction	% Patrons Successful	% Patrons Unsuccessful	% Partially Successful
Devon	6095	5	4	5	5	4	4	4	74	2	24
Taber M.D.	6012	4.17	4.5	3.83	4.33	4.33	4.33	4.33	85	8	7
Bonnyville	5896	4	4	4	4	3	3	4	90	3	6
Vegreville	5376	4.75	3.87	4.49	4.71	4.36	4.39	4.49	92	0	8
Wainwright	5365	4.8	3.8	4.5	4	4.75	4.5	4.75	90	2	8
St. Paul	5144	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Fairview	4956	4	4	4	4	3	3	4	65	15	20
Jasper	4511	5	4.5	4.5	4.5	5	5	5	90	2	8
Vermilion	4435	4.84	4.18	4.84	4.74	4.53	4.47	4.73	91	0	9
Blackfalds	4373	4.8	4	4.65	4.5	4.1	3.9	4.45	95	0	5
Redcliff	4372	4.65	3	4.75	3.85	4	3.75	4.1	98	n/d	n/d
Big Lakes MD	4181	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Didsbury	3932	4.87	4.24	4.84	4.76	4.82	4.33	4.76	93	0	7
High Level	3849	4.71	4	4.73	4.54	4.48	4.4	n/d	92	1	7
Grande Cache	3828	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Woodlands County	3818	5	4	4.5	4.5	4.5	4.5	4.15	83	1	17
Warner County	3798	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Vulcan County	3778	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Black Diamond	3652	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Claresholm	3622	4	3.76	4.04	4.81	4.61	4.11	4.61	85	2	13
Opportunity M.D.	3570	3	4	4	4	5	4	4	80	20	1
Three Hills	3554	4.65	4.13	4.53	4.78	3.66	4.2	4.69	84	4	10
Cardston	3475	4.75	4.31	4.75	4.93	4.69	4.39	4.78	92	0	8
Raymond	3200	4.74	4.3	4.77	4.84	4.72	4.41	4.82	92	0	8
Thorhild County	3120	4.3	4.1	4.1	3.65	3.45	4.1	4.3	85	3	12
Fort Macleod	2990	4.75	4.5	4.5	4	4	4.75	5	95	1	4
Hanna	2986	4.95	4.25	4.85	4.6	4.2	4.4	4.9	96	4	1
High Prairie	2820	4.57	4	4.52	4.51	4.44	4.39	4.54	86	4	10
Gibbons	2730	5	4	5	5	4	4	4	80	1	20
Provost M.D.	2635	4.9	4.5	4.75	2.5	4.5	2.5	4.9	99	1	0
Crossfield	2603	5	4	3.5	3.6	4.5	4.2	4.2	85	5	10

## 2005 Customer Satisfaction

Library Boards	2005 Population	Satisfaction Staff	Satisfaction Collection	Satisfaction Info Services	Satisfaction Facilities	Satisfaction E-resources	Satisfaction Hours	Overall Satisfaction	% Patrons Successful	% Patrons Unsuccessful	% Partially Successful
Carstairs	2501	4.7	3.65	4.32	4.64	4.5	3.94	4.43	91	1	8
Grimshaw	2435	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Athabasca	2415	4.6	3.9	4.6	4.5	4	4.2	4.5	98	0	2
Fox Creek	2337	4.5	4	4.5	4	3.3	4.4	4.3	84	0	16
Sundre	2267	4.88	4.22	4.83	3.63	4.53	3.15	4.44	81	1	18
Beaverlodge	2176	5	4.75	5	4.75	3.85	4.75	3.65	95	0	5
Redwater	2172	4	4	4	5	3	3	4	72	4	24
Rimbey	2160	4.90	4.37	4.80	4.9	4.75	4.31	4.70	96	0	4
Millet	2125	4.6	3.74	4.64	4.74	4.22	3.74	4.25	87	0	3
Provost	2078	4.88	4.4	4.84	4.94	4.66	4.54	4.7	47	1	2
Magrath	1993	4.92	3.69	4.58	4.83	4.21	3.89	4.66	87	0	12
Calmar	1992	4	5	4	5	5	5	5	85	10	5
Sexsmith	1934	4.6	4.2	4.6	4.6	4.2	4	4.5	79	5	16
Valleyview	1856	4.69	4.25	4.65	4.7	4.5	4.13	4.62	97	0	3
Nanton	1841	4.875	4.58	4.92	4.83	4.46	4.29	4.62	96	0	4
Tofield	1818	4.8	4.56	4.32	4.08	4.32	4.8	4.44	88	0	12
Swan Hills	1807	4.5	4.2	4.5	4.7	4.5	4	4.5	95	1	4
Vulcan	1762	4	4	4	3	4	3	4	98		2
Penhold	1750	4	3	3.5	4	4	3	4	90	2	8
Bow Island	1704	4.88	3.88	4.78	4.4	4.36	3.98	4.56	94	0	6
Picture Butte	1701	4	4	4	4	4	4	4	96	2	2
Lamont	1692	5	4	5	4	4	3	4	67	11	22
Birch Hills County	1644	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Mayerthorpe	1570	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Bon Accord	1532	5	4	5	0	1	3	5	100	0	0
Peace M.D.	1496	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Elk Point	1440	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Bassano	1320	5	4	5	5	4	3	4	80	4	16
Manning	1293	4.6	4.4	4.7	4.7	4.8	4.51	4.5	82	0	2
Bruderheim	1202	4.5	3.9	3.8	3.5	4.1	3.5	3.8	66	10	24
Rainbow Lake	1186	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d

## 2005 Customer Satisfaction

Library Boards	2005 Population	Satisfaction Staff	Satisfaction Collection	Satisfaction Info Services	Satisfaction Facilities	Satisfaction E-resources	Satisfaction Hours	Overall Satisfaction	% Patrons Successful	% Patrons Unsuccessful	% Partially Successful
Bowden	1174	4.5	4	5	5	5	4	4.5	80	10	10
Vauxhall	1112	4.7	3.9	4.5	4.45	4.8	3.7	4.1	76	10	14
Two Hills	1109	4	3	4	4	4	3	4	100	0	0
Falher	1109	4	5	4	5	5	4	5	90	10	0
Irricana	1104	4.69	4.25	4.8	4.44	4.56	4.31	4.51	95	2	3
Oyen	1101	4.96	4.06	4.92	4.51	4.92	4.4	4.63	91	0	9
Spirit River	1100	4.9	4.5	5.1	4.7	4.7	4.2	4.8	88	0	12
Bentley	1094	4	3	4	4	4	3	4	78	10	12
Coronation	1074	4.71	4.39	4.6	5	4.67	4.1	4.65	84	0	16
Viking	1052	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Onoway	1036	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Trochu	1033	4	3	4	5	5	4	4	70	15	15
Eckville	1019	4	3	4	5	3	4	4	85	5	10
Smoky Lake	1011	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Killam	1004	5	4	5	5	4	4	4	90	0	10
Castor	935	5	4	5	3	3.8	3.6	4.8	75	0	0
Milk River	879	4	4	4	4.5	3.5	4	4	85	3	12
Stirling	877	4	3	4	5	4	4	4	80	15	5
Sedgewick	865	5	4	4	5	4	4	4	85	5	10
Forestburg	863	4.9	4.3	4.9	4.9	4.7	4.1	4.9	96	0	4
Boyle	851	4.91	4.19	4.77	4.32	4.57	4.09	4.59	77	5	18
Duchess	836	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Beiseker	828	4.6	4.5	4.6	4.2	4	4.5	4.5	90	6	6
Alix	825	4	4	4	3	3	4	4	60	20	20
Bashaw	825	4	5	5	5	5	4	5	90	5	5
McLennan	804	4	4	4	4	4	3	4	75	15	10
Thorsby	799	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Daysland	779	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Alberta Beach	762	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Hardisty	761	5	4	4	4	4	3	4	86	0	14
Hythe	749	4.7	4	4.3	4.2	3.8	4.1	4.2	78	9	13

2005 Customer Satisfaction

Library Boards	2005 Population	Satisfaction Staff	Satisfaction Collection	Satisfaction Info Services	Satisfaction Facilities	Satisfaction E-resources	Satisfaction Hours	Overall Satisfaction	% Patrons Successful	% Patrons Unsuccessful	% Partially Successful
Mannville	722	5	4.5	5	5	4	5	5	n/d	n/d	n/d
Delburne	719	5	5	5	5	4	4	5	89	0	11
Mundare	715	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Kitscoty	698	4.3	4.05	4.19	4.54	4.03	4.21	4.25	50	14	34
Linden	649	5	4.1	4.5	4.8	4.7	4.3	4.6	86	0	13
Acme	648	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Consort	634	5	5	5	5	4	3	5	100	0	0
Rycroft	609	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Wabamun	601	5	4	4	5	5	5	4	80	17	3
Clive	591	5	4	4	4	5	5	5	97	0	3
Breton	573	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Warburg	560	3	3	0	4	3	3	4	95	1	0
Caroline	556	4.5	4.3	4.8	4.9	4.8	3.8	4.5	19	n/d	n/d
Marwayne	550	4	4	5	4	5	3	4	80	10	10
Barnwell	548	5	4	4	5	5	4	4	80	10	10
Berwyn	546	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Foremost	531	4.8	4.76	4.92	4.96	4.76	4	4.8	92	0	8
Carbon	530	4	4	4	3	3	3	4	92	4	4
Acadia M.D.	512	4.6	4.4	4.8	5	4.7	4.6	4.8	100	0	0
Andrew	485	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Thorhild	478	4.8	4.5	4.7	4.8	4.7	4.3	4.6	94	2	4
Stavely	455	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Ryley	437	5	4.5	5	5	5	3.5	5	80	3	17
Hines Creek	437	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Irma	435	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Tilley	422	5	4	4	4	4	4	4	83	5	12
Granum	420	4.5	4.02	4.6	4.2	4	4.5	4.7	87	5	8
Cremona	415	5	4	4	5	5	3.5	5	75	0	25
Edgerton	403	5	5	5	5	5	4	4	75	2	20
New Sarepta	401	4	4	4	2	4	3	4	70	10	20
Hay Lakes	398	4	4	3	3	5	4	4	89	0	11

2005 Customer Satisfaction

Library Boards	2005 Population	Satisfaction Staff	Satisfaction Collection	Satisfaction Info Services	Satisfaction Facilities	Satisfaction E-resources	Satisfaction Hours	Overall Satisfaction	% Patrons Successful	% Patrons Unsuccessful	% Partially Successful
Sangudo	398	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Standard	389	5	4	5	5	5	4	5	85	10	5
Warner	379	4	4	4	4	4	2	4	85	10	5
Chauvin	378	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Rockyford	375	4.7	4.1	4.8	4.5	4.1	4	4.5	67	11	22
Holden	374	5	4	5	5	5	3	5	100	0	0
Nampa	372	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Rosemary	366	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Coutts	364	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Bawlf	362	4.6	4	4.9	4.9	4.7	4.8	4.8	100	0	0
Champion	355	5	5	4	4	4	4	4	80	0	20
Big Valley	340	5	3	4	3	4	4	4	50	30	20
Longview	307	5	5	4	3	3	4	4	80	10	10
Veteran	292	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Willingdon	287	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Elnora	274	4	3	3	4	3	2	3	33	38	29
Vilna	269	n/d	n/d	n/d	n/d	n/d	n/d	n/d	95	5	0
Carmangay	261	4.5	4.5	4.5	5	4.5	5	4.66	90	4	6
Glenwood	258	4.95	4.6	4.75	4.9	4.25	4	4.6	95	0	5
Morrin	252	5	3	3	4	5	3	4	80	10	10
Waskatenau	252	5	5	5	3	5	5	4	80	20	0
Hughenden	235	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Kinuso	231	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Donalda	230	4	4	4	4	4	4	4	100	0	0
Lougheed	228	5	4	5	5	4	4	5	84	0	16
Delia	215	4.4	4.34	4.46	4.46	4.92	3.77	4.77	85	0	15
Czar	205	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Arrowwood	190	5	4	5	4	5	5	4.6	89	9	2
Youngstown	184	5	3	4	4	4	3	4	75	10	15
Heisler	183	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Hussar	181	4.1	3.8	4.2	4	4.7	3	4.3	100	0	0

## 2005 Customer Satisfaction

Library Boards	2005 Population	Satisfaction Staff	Satisfaction Collection	Satisfaction Info Services	Satisfaction Facilities	Satisfaction E-resources	Satisfaction Hours	Overall Satisfaction	% Patrons Successful	% Patrons Unsuccessful	% Partially Successful
Amisk	181	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Lomond	171	5	4.75	5	5	5	4.75	5	95	0	5
Alliance	171	5	5	5	5	5	5	5	85	0	15
Empress	171	4	4	5	5	4	5	5	95	0	5
Galahad	161	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Cereal	160	4	4	4	5	5	4	4	70	30	0
Paradise Valley	152	4.3	4.2	4.7	4.6	4.2	3.8	4.4	100	0	0
Edberg	150	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Seba Beach	137	4	4	4	4	4	4	4	90	5	5
Milo	115	4.2	3.6	4	3.8	4.2	3.6	3.4	100	0	0
Derwent	111	4	4	4	5	5	5	4	80	10	10
Savanna Community	n/a	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
<b>AVERAGE</b>		4.58	4.04	4.42	4.36	4.25	4.00	4.39	84	4	10
<i>SYSTEMS SERVICE POINTS</i>											
Parkland Regional Library Board	n/a	4.67	4	4.17	3.58	4.5	3.83	4.5	91	5	4
Peace Library Board	n/a	5	5	4.5	4.5	4.5	4	4.5	93	5	3
Northern Lights Library Board	n/a	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d	n/d
Marigold Library Board	n/a	4.44	4.26	4.33	4.86	3.89	3.78	4.41	83	5	14
Shortgrass Library Board	n/a	5	4	5	5	5	4	5	99	0	1
<b>AVERAGE</b>		4.78	4.32	4.50	4.49	4.47	3.90	4.60	91.32	3.63	5.43
<b>OVERALL AVERAGE</b>		4.68	4.18	4.46	4.42	4.36	3.95	4.50	87.6	4	8