

Assessment Complaint System

Discussion Sessions

Purpose

To provide targeted stakeholders with advance notice of pending changes and to identify potential difficulties with implementing changes to the assessment complaints system.

Targeted Stakeholders

The following persons or parties, who have direct involvement in Alberta's assessment complaint system, are the targeted stakeholders for the discussion sessions.

- Municipal Government Board (members & administrators)
- Assessment Review Board (ARB) clerks & board members
- Assessors (other than Edmonton & Calgary)
- Tax agents/property owners
- Taxpayers' associations
- Calgary assessors
- Edmonton assessors
- Calgary ARB members
- Edmonton ARB members
- Assessment Services Branch Staff

Objectives of Discussion Sessions

1. To inform stakeholders of the proposed processes and procedures related to the new assessment complaint system that will be established through regulation,
2. To ask users to
 - identify any operational or technical difficulties with the proposed processes and procedures, and
 - if significant difficulties are present, suggest options to make the system's processes or procedures workable within the context of Bill 23.

Out of Scope

The following is out of scope for the discussion sessions:

- Government policy related to the assessment complaint system that was approved or enacted in conjunction with Bill 23.