

Sharon Wilson, Chartered Mediator, Facilitator, Consultant

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Profile

Sharon has 23 years of extensive and broad experience working in the field of dispute resolution, meeting the unique needs of individuals and organizations through designing and developing systems and protocols for mediation, facilitation, public consultation, consensus building, assessment, team building, coaching and capacity building, facilitating multi-party and bi-lateral disputes in the public and private sector. Sharon was one of the first two formally trained Mediators and Conflict Resolution Specialists in Alberta. In addition to her practice in the field; she has provided conflict resolution training for many of the Mediators in Western Canada. She has mediated hundreds of complex multi-million dollar projects with many long-term clients in all levels of Government and the private sector. She has been in business for over 35 years.

Mediation Experience relevant to Municipal Affairs

- Facilitated the initial Inter-municipal Design Team 'Process in 2000 for 'Inter-municipal Issue Resolution' which provided the framework protocols and processes for this initiative in Alberta;
- Facilitated and co-facilitated many large scale community and government projects since 1994 including the Community Partnership Enhancement, Protection Against Family Violence Amendment Act Initiative, Joint Use Agreements, First Impressions Community Exchange Programs, Partnership Agreements and Annexations. These projects included issues such as: land use planning, community enhancement projects, economic development, shared use of services such as fire and ambulance, landfill issues, water and waste management, FCSS etc;
- Developed and facilitated a Train-the Trainer Program for Municipal Affairs, delivering workshops and training in 26 centers across the Province post- election (2000 & 2003) for newly elected officials including Mayors, Reeves, Council Members and Administration. Training is now delivered in-house by Municipal Affairs;
- Mediator on an ongoing contract with Federal Government since 1998, mediating over 250 multi-million dollar situations relative to business and agriculture. To-date 100% of the cases mediated achieved successful outcomes with full agreement and implementation plans;
- Facilitated 10 year Joint Use Agreement for shared use of all schools, community and recreational facilities (approximately 400 facilities);
- Facilitated Regional Seniors Housing Project (5 Municipalities) included needs assessments, community consultation, strategic planning to establish needed long-term care facilities for the region;

- Co-developed Provincial 'Train the Trainer' program for legislative Amendment of Prevention Against Family Violence Act. This included delivering training and facilitation of application processes for the police, lawyers, judges, social workers in implementing the amendments;
 - Facilitated municipalities Union & Management negotiations, 2008 & 2011;
 - Mediated multi-million dollar Public Service Agreement among major telecommunications and internet service providers, facilitating resolve to longstanding issues between public and private sector organizations 2013.
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Relevant Training and Education

- Graduated from Justice Institute, B.C. Conflict Resolution Program 1992;
 - Life-long learner with hundreds of hours of specialized mediation and dispute resolution training and research, as a Trainer and Instructor of dispute resolution process design and skill development, 1992-Present;
 - Higher Ground Leadership Coach Certification-Signature Series, 2013;
 - Train the Trainer for 'Releasing Emotion and Anxiety' associated with PTSD, trauma, conflict and negative life experiences training, 2010;
 - Coach Training: Graduate School of Coaching 1998-2000
 - Leadership Training-Human Service Community, Guelph, Ontario, 1996;
 - Adult and Continuing Ed Certificate courses U of A, 1995-1996;
 - Facilitator Training with Pacific Institute, Seattle, Washington, 1991;
 - Strategic Coach Program, liaison across Canada, 1990-1992;
 - Business Management and Accounting, NAIT, 1970-71
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Instruction

- 22 Years as Faculty Instructor and Coach with the; Justice Institute of British Columbia, University of Calgary: Continuing Education-specialized Conflict Resolution Courses, and ADR Institute of Alberta Conflict Management Program, designing and delivering mediation, negotiation and conflict resolution skills and process training.
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Designations and Recognition

- Chartered Mediator (National Designation) since 1998;
 - 10 year service recognition award from Municipal Affairs in appreciation of Partnership-Municipal Dispute Resolution Initiative (1998-2008);
 - Appreciation Award for Continuing Education Service University of Calgary
 - Charter Member of Challenger Toastmasters Club (25 years)
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Professional Associations

- ADR Institute of Canada
 - ADR Institute of Alberta
 - Ethics Practitioner Association of Canada
 - Provincial Health Ethics Network
 - International Federation of Coaches
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References

Tammy Harmon, Program Manager, Business & Professional Programs
University of Calgary, Continuing Education [\(403\) 220-4411](tel:403-220-4411)
Valerie Hunter, Health Promotion & WorkLife Services Manager, Human
Resources University of Alberta [\(780\) 492-0214](tel:780-492-0214)