

Nancy Love, M. Ed, Ph.D.  
11, 44 St Thomas Street  
St Albert, AB T8N 6N8  
(780) 569 2692 or 403 614 2692  
[drnancylove@gmail.com](mailto:drnancylove@gmail.com)  
[www.nancylove.me](http://www.nancylove.me)



## **Overview**

Dr. Nancy Love has been working in the dispute resolution field for over fifteen years. Her work as a high school principal in rural Alberta created a desire to learn more about conflict resolution and policy development. She has a Ph. D. in Education Research where she further developed her interest in conflict resolution and the use of mediation as a tool for structuring conversations for change. As a mediator she works with parties to resolve conflict, create future focused and sustainable strategic plans using a five stage conversation frame. Dr. Love is an accomplished author, instructor and trainer of dispute resolution. She has taken many opportunities in the US and Canada to expand her development as a leader in the dispute resolution field. Her approach is used in Africa and in many government agencies in the US and Canada to promote collaboration in government and other workplaces, amongst warring tribes in Africa and in provincial court disputes here in Alberta. She has also served as an advisor for Western Canada in the Centre for Values and Ethics (Ombudsman's Office) for the Parks Canada Agency. As a former member of a town council and the AUMA, Nancy is very aware of the reality faced by municipalities and is at home in the company of elected officials and municipal administrative staff.

## **Inter-municipal Mediations**

As a mediator Nancy has been involved with AMA Inter-municipal Dispute Resolution Initiative for the past few years and has served in annexation discussions as a mentee on two occasions. As a town councillor Nancy has served on subdivision appeal boards, as deputy mayor and on numerous committees. In the role of councillor she has been involved in inter-municipal discussions for joint use and shared resources. Dr. Love's background, education and experience have assisted her in understanding the complexities of working with municipalities their councils, administration, staff and public.

## **Mediation and Facilitation and Coaching**

Dr. Love has lead mediations and facilitations concerning government agencies, workplace, First Nations, health professionals, education professionals, businesses and corporations in the oil patch. Her work as an executive coach has provided her with insight into how leaders think about decision making and what can be done to avoid or mitigate differences and disputes.

## **Education, Instruction and Training**

Dr. Love's Doctorate in Education Research was based on Accountability and Change and reflected a model for Managing Mandated Change. In addition to her skills as a researcher and her skill as an instructor and author, Dr. Love is well grounded in the fundamentals and skills required to mediate with over 200 hours of practical conflict resolution education. She has written two books and contributed to hundreds of courses as an instructor and coach of mediation. She has also served as an organizational ombudsman and as an executive coach for leaders in many different kinds of organizations.

### **Professional Associations**

Nancy is a long standing member of the Alternative Dispute Resolution Institute of Alberta. She is on the roster for Provincial court Mediators in Edmonton and Calgary. She is also certified professional coach with the International Coaching Federation. She is also a professional member of the Canadian Association of Professional Speakers.

Reference on request: [drnancylove@gmail.com](mailto:drnancylove@gmail.com)