



JEANNE BYRON, LL.B.

Chartered Mediator, Facilitator, Consultant

J Byron Consulting

8503-83 Avenue

Edmonton Alberta T6C 1A9

T 250.558.9552

Jeanne.Byron@gmail.com

PROFILE

Jeanne Byron is an innovative, strategic thinker with extensive experience in the fields of dispute resolution, program/system design and group facilitation. Jeanne has been a dynamic part of the Alberta Municipal Affairs, *Inter-municipal Dispute Resolution Initiative* since its inception in 1998, co-mediating one of the earliest cases between the Town of Beaumont and Leduc County. A respected leader in the field of municipal mediation, Ms. Byron has been involved in the development of many protocols and practices currently used in this program.

MEDIATION EXPERIENCE

- Over 50 mediations involving multiple municipalities throughout Alberta
- Alberta government departments of: Municipal Affairs & Housing, Justice, Family & Social Services, Agriculture, Labour, Energy, Alberta Human Rights Commission, Municipal Government Board
- AUMA, AAMD&C, LGAA - as a program designer, instructor and guest speaker
- Alberta Capital Region Governance Review, Calgary Regional Partnership
- University of Alberta, Departments of Law, Dentistry and Education; NAIT; Grant MacEwan College; Red Deer College - as a program designer and instructor
- Federal government department of Veterans' Affairs
- Law Society of Alberta; Legal Education Society of Alberta; numerous law firms
- Alberta Assessors Association; Engineering Institute of Alberta
- Courses in: communications, business writing, bylaws, municipal law, contract law, presentation skills, mediation, business law, returning officers training, roles & responsibilities of elected officials, team building, customer service, many others

GROUP FACILITATION

A skillful, inclusive *facilitator* who works with administration, Council and external stakeholders, Jeanne helps parties articulate ideas, gain a shared understanding of issues and craft sustainable agreements, strategic and inter-municipal plans, and protocols. Over the past 20 years, she has facilitated numerous Council/Administration orientation sessions. Her strong communication skills when interacting with the public have made her an effective moderator with stakeholder focus groups, community forums and public involvement activities. Jeanne designed and facilitated 'Running for Local Office' (a program for prospective candidates) and provided training to municipal returning officers for several elections.

PROGRAM AND SYSTEM DESIGN

Jeanne brings her creativity and energy to the process of designing and tailoring programs and workshops to meet the specific needs of her clients. A proven motivator, Jeanne is a resourceful, encouraging, results-oriented *coach* who helps individuals and teams set and attain personal and business goals. She has designed conflict management systems for planning and land use issues, for the municipal workplace, and has been actively involved in designing, writing and teaching many of the Local Government programs offered by Government Studies at the University of Alberta. Jeanne consulted with MD of Rocky View and Town of Cochrane in the development of the *first* Inter-Municipal Protocols Initiative. This involved working with representatives of both municipalities to identify areas of past conflict and collaboratively develop processes and protocols to address and prevent future inter-municipal conflicts.

EDUCATION and TRAINING

- LL.B., University of Alberta, 1994
- B.A., (Fine Art) University of Guelph, Ontario
- Teaching Diploma, Toronto Teachers' College, Ontario
- Myers Briggs certified Coach/Instructor
- 4-year Personal/Executive Coach training program, Taos, NM
- Extensive specialized mediation training including:
 - Creating Collaborative Municipal Cultures with Dr. David Brubaker
 - Inter-municipal Dispute Resolution Roster Training

VOLUNTEER WORK AND PROFESSIONAL ASSOCIATIONS

Jeanne continues to be active in her community and professional associations.

REFERENCES

Additional references are available on request.

1. Lorne Hickey, Reeve, Lethbridge County
2. Julian deCocq, CAO, Town of Cochrane